Object-Oriented and Classical Software Engineering

Seventh Edition, WCB/McGraw-Hill, 2007

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THE SCOPE OF SOFTWARE ENGINEERING

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Outline

- Historical aspects
- Economic aspects
- Maintenance aspects
- Requirements, analysis, and design aspects
- Team development aspects
- Why there is no planning phase

Outline (contd)

- Why there is no testing phase
- Why there is no documentation phase
- The object-oriented paradigm
- The object-oriented paradigm in perspective
- Terminology
- Ethical issues

1.1 Historical Aspects

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• 1968 NATO Conference, Garmisch, Germany

Aim: To solve the software crisis

Software is delivered

Late

Over budget

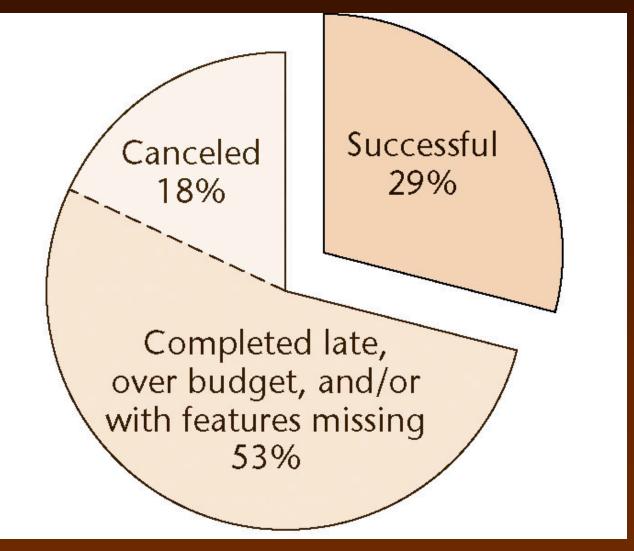
With residual faults

Ref - Chaos Report (linked on schedule page)

Standish Group Data

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Data on
 9236
 projects
 completed
 in 2004



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2002 survey of information technology organizations

78% have been involved in disputes ending in litigation

• For the organizations that entered into litigation:

- In 67% of the disputes, the functionality of the information system as delivered did not meet up to the claims of the developers
- In 56% of the disputes, the promised delivery date slipped several times
- In 45% of the disputes, the defects were so severe that the information system was unusable

Conclusion

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• The software crisis has not been solved

Perhaps it should be called the software depression

- Long duration
- Poor prognosis

1.2 Economic Aspects

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- Coding method CM_{new} is 10% faster than currently used method CM_{old}. Should it be used?
- Common sense answer
 Of course!
- Software Engineering answer
 Consider the cost of training
 Consider the impact of introducing a new technology
 Consider the effect of CM_{new} on maintenance
 Deal with customer(?) "beliefs" about CM_{new}

1.3 Maintenance Aspects

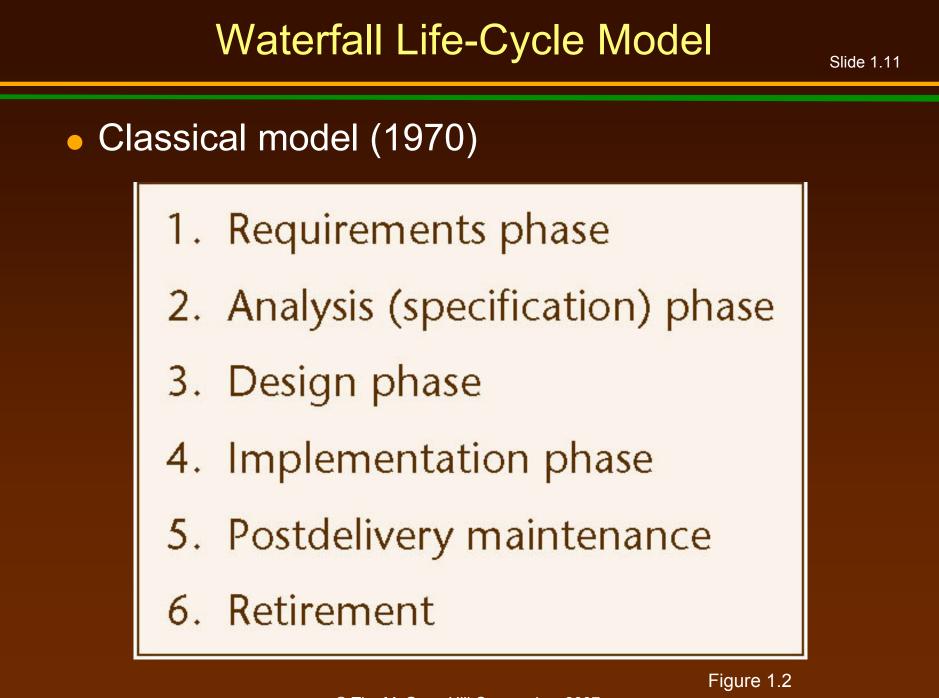
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Life-cycle model

- The steps (phases) to follow when building software
- A theoretical description of what should be done
 - v affects cultural and behavioral thinking (hopefully!)

Life cycle

- The actual steps performed on a specific product
 - ${\bf v}\,$ how does it match the planned model
 - and should it?



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Typical Classical Phases

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- Requirements phase
 - Explore the concept
 - Elicit the client's requirements
 - v exactly what is a "requirement"? (wants, needs, source?)
 - v involves "empathy" and broad systems understanding
- Analysis (specification) phase
 - Analyze the client's requirements
 - Draw up the specification document
 - Draw up the software project management plan
 - "What the product is supposed to do"
 - v see Jackson

Typical Classical Phases (contd)

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Design phase

- Architectural design, followed by
- Detailed design
- "How the product does it"
 - translates customer requirements into something a programmer can write in code.

Implementation phase

- Coding
- Unit testing
- Integration
- Acceptance testing

Typical Classical Phases (contd)

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Postdelivery maintenance

- Corrective maintenance
- Perfective maintenance
- Adaptive maintenance

Retirement

1.3.1 Classical and Modern Views of Maintenance

- Classical maintenance
 - Development-then-maintenance model

 This is a temporal definition
 Classification as development or maintenance depends on when an activity is performed

Classical Maintenance Defn — Consequence 1

- A fault is detected and corrected one day after the software product was installed
 - Classical maintenance
- The identical fault is detected and corrected one day before installation
 - Classical development

Classical Maintenance Defn — Consequence 2

- A software product has been installed
- The client wants its functionality to be increased
 Classical (perfective) maintenance
- The client wants the identical change to be made just before installation ("moving target problem")
 Classical development

Classical Maintenance Definition

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- The reason for these and similar unexpected consequences
 - Classically, maintenance is defined in terms of the time at which the activity is performed
- Another problem:
 - Development (building software from scratch) is rare today
 - Reuse is widespread

Modern Maintenance Definition

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- In 1995, the International Standards Organization and International Electrotechnical Commission defined maintenance operationally
- Maintenance is nowadays defined as
 - The process that occurs when a software artifact is modified because of a problem or because of a need for improvement or adaptation

Modern Maintenance Definition (contd)

- In terms of the ISO/IEC definition
 - Maintenance occurs whenever software is modified
 - Regardless of whether this takes place before or after installation of the software product

The ISO/IEC definition has also been adopted by IEEE and EIA

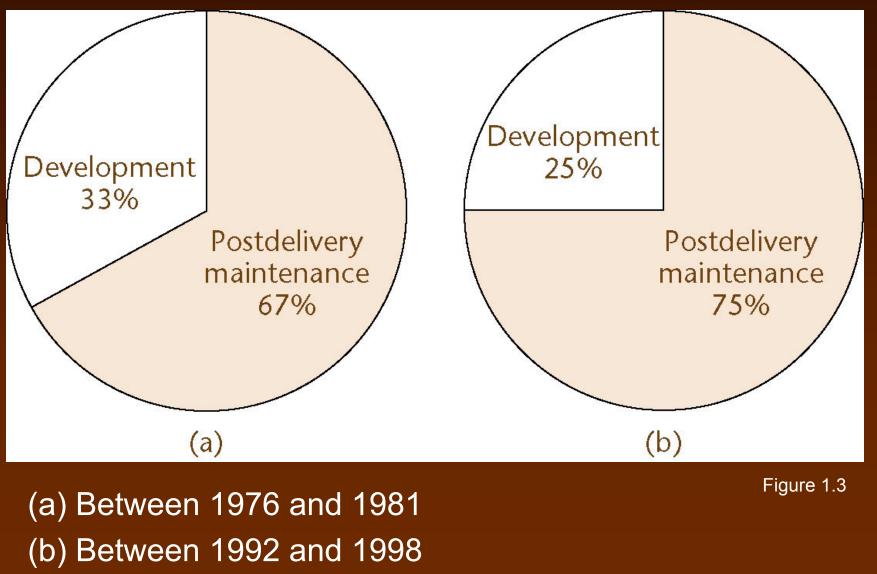
Maintenance Terminology in This Book

Postdelivery maintenance
 Changes after delivery and installation [IEEE 1990]

 Modern maintenance (or just maintenance)
 Corrective, perfective, or adaptive maintenance performed at any time [ISO/IEC 1995, IEEE/EIA 1998]

1.3.2 The Importance of Postdelivery Maintenance
 Bad software is discarded
 Good software is maintained, for 10, 20 years or more
 Software is a model of reality, which is constantly changing

Time (= Cost) of Postdelivery Maintenance



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The Costs of the Classical Phases

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Surprisingly, the costs of the classical phases have hardly changed

	Various Projects between 1976 and 1981	132 More Recent Hewlett-Packard Projects
Requirements and analysis (specification) phases	21%	18%
Design phase	18	19
Implementation phase Coding (including unit testing) Integration	36 24	34 29

Figure 1.4

Consequence of Relative Costs of Phases

Return to CT_{old} and CT_{new}

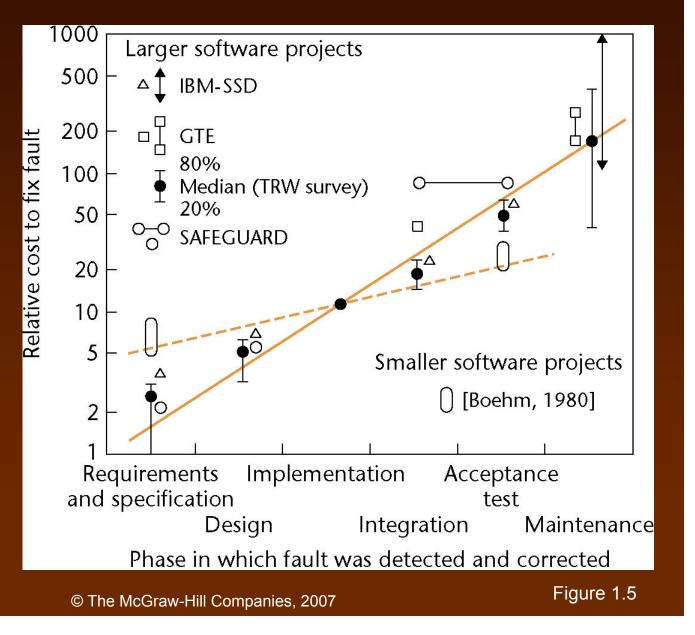
Reducing the coding cost by 10% yields at most a 0.85% reduction in total costs
 Consider the expenses and disruption incurred

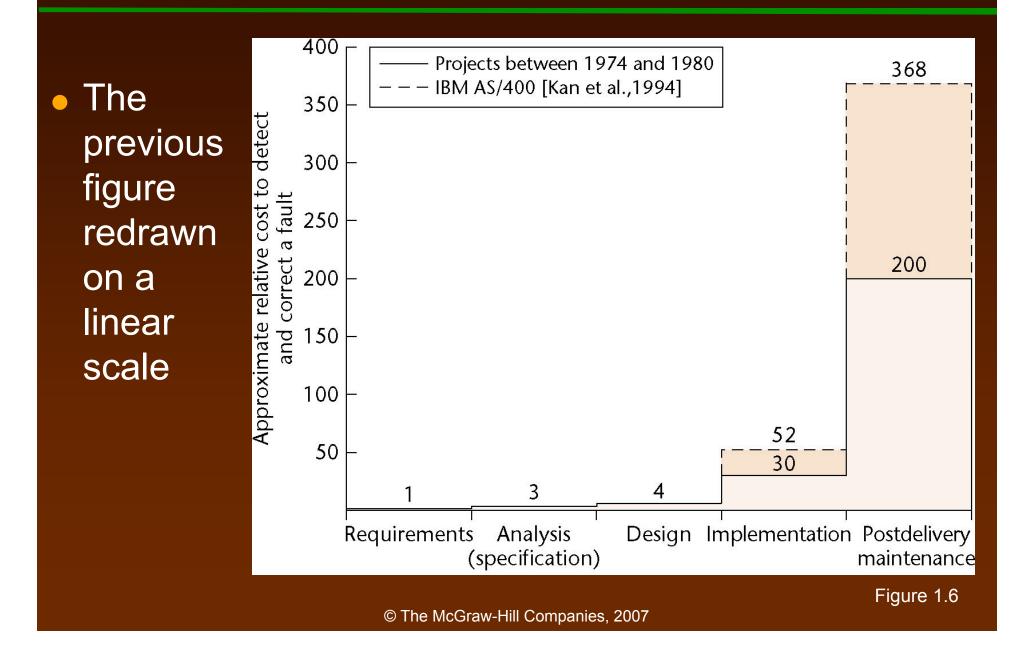
 Reducing postdelivery maintenance cost by 10% yields a 7.5% reduction in overall costs

1.4 Requirements, Analysis, and Design Aspects

The earlier we detect and correct a fault, the less it costs us

 The cost of detecting and correcting a fault at each phase





To correct a fault early in the life cycle
 Usually just a document needs to be changed

To correct a fault late in the life cycle
Change the code and the documentation
Test the change itself
Perform regression testing
Reinstall the product on the client's computer(s)

- Between 60 and 70% of all faults in large-scale products are requirements, analysis, and design faults
- Example: Jet Propulsion Laboratory inspections
 1.9 faults per page of specifications
 0.9 per page of design
 0.3 per page of code

Conclusion

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 It is vital to improve our requirements, analysis, and design techniques

- To find faults as early as possible
- To reduce the overall number of faults (and, hence, the overall cost)

1.5 Team Programming Aspects

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Hardware is cheap

We can build products that are too large to be written by one person in the available time

Software is built by teams Interfacing problems between modules Communication problems among team members

1.6 Why There Is No Planning Phase Slide 1.33

• We cannot plan at the beginning of the project -we do not yet know exactly what is to be built

Planning Activities of the Classical Paradigm

- Preliminary planning of the requirements and analysis phases at the start of the project
- The software project management plan is drawn up when the specifications have been signed off by the client
- Management needs to monitor the SPMP throughout the rest of the project

Conclusion

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Planning activities are carried out throughout the life cycle

• There is no separate planning phase

1.7 Why There Is No Testing Phase

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It is far too late to test after development and before delivery

Testing Activities of the Classical Paradigm

Verification

Testing at the end of each phase (too late)

Validation

Testing at the end of the project (far too late)

Conclusion

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 Continual testing activities must be carried out throughout the life cycle

This testing is the responsibility of
 Every software professional, and
 The software quality assurance group

• There is no separate testing phase

1.8 Why There Is No Documentation Phase

 It is far too late to document after development and before delivery

Documentation Must Always be Current

- Key individuals may leave before the documentation is complete
- We cannot perform a phase without having the documentation of the previous phase
- We cannot test without documentation
- We cannot maintain without documentation

Conclusion

- Documentation activities must be performed in parallel with all other development and maintenance activities
- There is no separate documentation phase

1.9 The Object-Oriented Paradigm

- The structured paradigm was successful initially
 It started to fail with larger products (> 50,000 LOC)
- Postdelivery maintenance problems (today, 70 to 80% of total effort)
- Reason: Structured methods are
 - Action oriented (e.g., finite state machines, data flow diagrams); or
 - Data oriented (e.g., entity-relationship diagrams, Jackson's method);
 - But not both

The Object-Oriented Paradigm (contd)

• Both data and actions are of equal importance

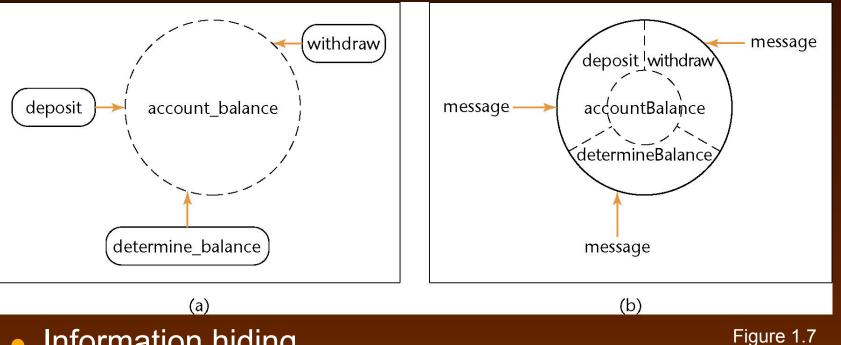
Object:

A software component that incorporates both data and the actions that are performed on that data

• Example:

- Bank account
 - v Data: account balance
 - v Actions: deposit, withdraw, determine balance

Structured versus Object-Oriented Paradigm



- Information hiding
- Responsibility-driven design
- Impact on maintenance, development

Information Hiding

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In the object-oriented version

The solid line around accountBalance denotes that outside the object there is no knowledge of how accountBalance is implemented

In the classical version

All the modules have details of the implementation of account_balance

Strengths of the Object-Oriented Paradigm

- With information hiding, postdelivery maintenance is safer
 - The chances of a regression fault are reduced
- Development is easier
 - Objects generally have physical counterparts
 - This simplifies modeling (a key aspect of the objectoriented paradigm)

Strengths of the Object-Oriented Paradigm (contd)

- Well-designed objects are independent units
 - Everything that relates to the real-world item being modeled is in the corresponding object encapsulation
 - Communication is by sending messages
 - This independence is enhanced by responsibility-driven design (see later)

Strengths of the Object-Oriented Paradigm (contd)

- A classical product conceptually consists of a single unit (although it is implemented as a set of modules)
 - The object-oriented paradigm reduces complexity because the product generally consists of independent units
- The object-oriented paradigm promotes reuse
 Objects are independent entities

Responsibility-Driven Design

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• Also called design by contract

Send flowers to your mother in Chicago

- **Call** 1-800-flowers
- Where is 1-800-flowers?
- Which Chicago florist does the delivery?
- Information hiding
- Send a message to a method [action] of an object without knowing the internal structure of the object

Classical Phases vs Object-Oriented Workflows

Classical Paradigm	Object-Oriented Paradigm
1. Requirements phase	1. Requirements workflow
2. Analysis (specification) phase	2'. Object-oriented analysis workflow
3. Design phase	3'. Object-oriented design workflow
4. Implementation phase	4'. Object-oriented implementation workflow
5. Postdelivery maintenance	5. Postdelivery maintenance
6. Retirement	6. Retirement

Figure 1.8

 There is no correspondence between phases and workflows

Analysis/Design "Hump"

- Structured paradigm:
 - There is a jolt between analysis (what) and design (how)
- Object-oriented paradigm:
 - Objects enter from the very beginning

Analysis/Design "Hump" (contd)

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In the classical paradigm

- Classical analysis
 - v Determine what has to be done
- Design
 - v Determine how to do it
 - v Architectural design determine the modules
 - v Detailed design design each module

Removing the "Hump"

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In the object-oriented paradigm

- Object-oriented analysis
 - v Determine what has to be done
 - v Determine the objects
- Object-oriented design
 - v Determine how to do it
 - v Design the objects

• The difference between the two paradigms is shown on the next slide

In More Detail

Classical Paradigm

- 2. Analysis (specification) phase
 - Determine what the product is to do
- 3. Design phase
 - Architectural design (extract the modules)
 - Detailed design
- 4. Implementation phase
 - Code the modules in an appropriate programming language
 - Integrate

Object-Oriented Paradigm

- 2'. Object-oriented analysis workflow
 - Determine what the product is to do
 - Extract the classes
- 3'. Object-oriented design workflow
 - Detailed design
- Object-oriented implementation workflow
 - Code the classes in an appropriate object-oriented programming language
 - Integrate

Figure 1.9

Objects enter here

Object-Oriented Paradigm

- Modules (objects) are introduced as early as the object-oriented analysis workflow
 - This ensures a smooth transition from the analysis workflow to the design workflow
- The objects are then coded during the implementation workflow
 - Again, the transition is smooth

1.10 The Object-Oriented Paradigm in Perspective

- The object-oriented paradigm has to be used correctly
 - All paradigms are easy to misuse
- When used correctly, the object-oriented paradigm can solve some (but not all) of the problems of the classical paradigm

The Object-Oriented Paradigm in Perspective (contd)

- The object-oriented paradigm has problems of its own
- The object-oriented paradigm is the best alternative available today
 - However, it is certain to be superceded by something better in the future

1.11 Terminology

- Client, developer, user
- Internal software
- Contract software
- Commercial off-the-shelf (COTS) software
- Open-source software
 Linus's Law

Terminology (contd)

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Software

• Program, system, product

Methodology, paradigm
 Object-oriented paradigm
 Classical (traditional) paradigm

Technique

Terminology (contd)

- Mistake, fault, failure, error
- Defect
- Bug #
 "A bug # crept into the code" instead of
 "I made a mistake"

Object-Oriented Terminology

- Data component of an object
 - State variable
 - Instance variable (Java)
 - Field (C++)
 - Attribute (generic)
- Action component of an object
 - Member function (C++)
 - Method (generic)

Object-Oriented Terminology (contd)

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- C++: A member is either an
 - Attribute ("field"), or a
 - Method ("member function")

Java: A field is either an
Attribute ("instance variable"), or a
Method

1.12 Ethical Issues

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Developers and maintainers need to be

- Hard working
- Intelligent
- Sensible
- Up to date and, above all,
- Ethical

 IEEE-CS ACM Software Engineering Code of Ethics and Professional Practice <u>www.acm.org/serving/se/code.htm</u>