

Knowledge Organization

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Overview Knowledge Organization

- ❖ Motivation, Objectives
- ❖ Chapter Introduction
 - ❖ New topics, Terminology
- ❖ Identification of Knowledge
 - ❖ Object Selection
 - ❖ Naming and Description
- ❖ Categorization
 - ❖ Feature-based Categorization
 - ❖ Hierarchical Categorization
- ❖ Knowledge Organization Methods
 - ❖ Natural Language
 - ❖ Ontologies
- ❖ Knowledge Organization Tools
 - ❖ Editors, visualization tools, automated ontology construction
- ❖ Examples
- ❖ Important Concepts and Terms

Motivation and Objectives

Motivation

- ❖ effective utilization of knowledge depends critically on its organization
 - ❖ quick access
 - ❖ identification of relevant knowledge
 - ❖ assessment of available knowledge
 - ❖ source, reliability, applicability
- ❖ knowledge organization is a difficult task, and requires complementary skills
 - ❖ expertise in the domain
 - ❖ knowledge organization skills
 - ❖ librarians

Objectives

- ❖ be able to identify the main aspects dealing with the organization of knowledge
- ❖ understand knowledge organization methods
- ❖ apply the capabilities of computers to support knowledge organization
- ❖ practice knowledge organization on small bodies of knowledge
- ❖ evaluate frameworks and systems for knowledge organization

Identification of Knowledge

- ❖ Object Selection
- ❖ Naming and Description

Object Selection

- ❖ what constitutes a “knowledge object” that is relevant for a particular task or topic
 - ❖ physical object, document, concept
- ❖ how can this object be made available in the system
- ❖ example: library
 - ❖ is it worth while to add an object to the library’s collection
 - ❖ if so, how can it be integrated
 - ❖ physical document: book, magazine, report, etc.
 - ❖ digital document: file, data base, Web page, etc.

Naming and Description

- ❖ names serve two important roles

- ❖ identification

- ❖ ideally, a unique descriptor that allows the unambiguous selection of the object

- ❖ often an ambiguous descriptor that requires context information

- ❖ location

- ❖ especially in digital systems, names are used as “address” for an object

- ❖ names, descriptions and relationships to related objects are specified in listings

- ❖ dictionary, glossary, thesaurus, ontology, index

Knowledge Organization Methods

- ❖ Naming and Description Devices
 - ❖ index, glossary, dictionary, thesaurus, ontology
- ❖ Natural Language (NL)
 - ❖ Levels of NL Understanding
 - ❖ NL-based indexing
- ❖ Categorization
- ❖ Ontologies

Naming and Description Devices

- ❖ type

- ❖ dictionary, glossary, thesaurus

- ❖ ontology

- ❖ index

- ❖ issues

- ❖ arrangement of terms

- ❖ alphabetical, ordered by feature, hierarchical, arbitrary

- ❖ purpose

- ❖ explanation, unique identifier, clarification of relationships to other terms, access to further information

Dictionary

- ❖ list of words together with a short explanation of their meanings, or their translations into another language
- ❖ helpful for the identification of knowledge objects, and their distinction from related ones
- ❖ each entry in a dictionary may be considered an atomic knowledge object, with the word as name and “entry point”
 - ❖ may provide cross-references to related knowledge objects
- ❖ straightforward implementation in digital

Glossary

- ❖ list of words, expressions, or technical terms with an explanation of their meanings
 - ❖ usually restricted to a particular book, document, activity, or topic
- ❖ provides a clarification of the intended meaning for knowledge objects
- ❖ otherwise similar to dictionary

Thesaurus

- ❖ collection of synonyms (word sets with identical or similar meanings)
- ❖ frequently includes words that are related in some other way, e.g. antonyms (opposite meanings), homonyms (same pronunciation or spelling)
- ❖ identifies and clarifies relationships between words
 - ❖ not so much an explanation of their meanings
- ❖ may be used to expand search queries in order to find relevant documents that may not contain a particular word

Thesaurus Types

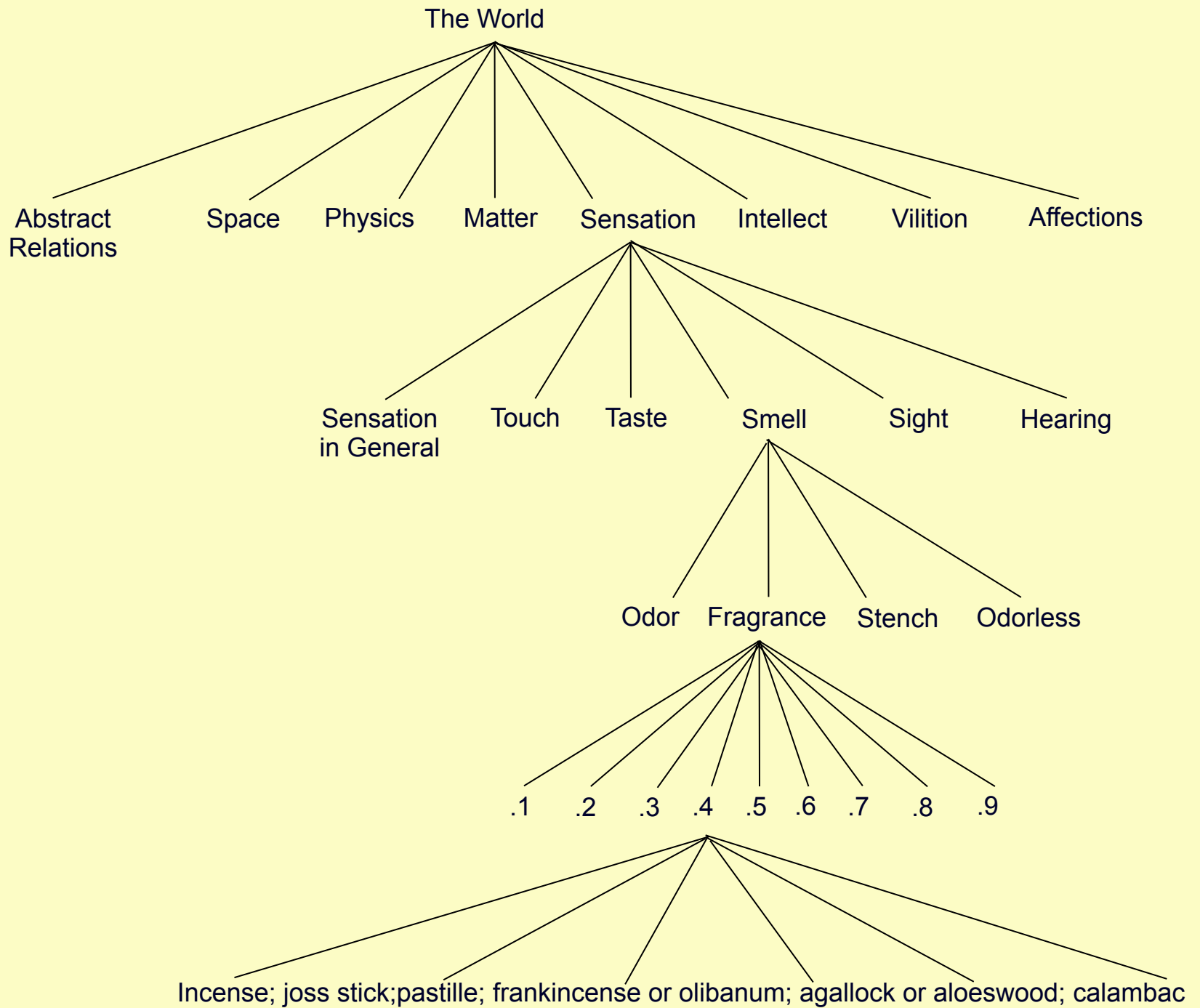
- ❖ knowledge-based
- ❖ linguistic
- ❖ statistical

Knowledge-based Thesaurus

- ❖ manually constructed for a specific domain
- ❖ intended for human indexers and searchers
- ❖ contains
 - ❖ synonyms (“use for” UF)
 - ❖ more general (“broader term” BT)
 - ❖ more specific (“narrower” NT)
 - ❖ otherwise associated words (“related term” RT)
- ❖ example: “data base management systems”
 - ❖ UF data bases
 - ❖ BT file organization, management information systems
 - ❖ NT relational databases
 - ❖ RT data base theory, decision support systems

Linguistic Thesaurus

- ❖ contains explicit concept hierarchies of several increasingly specified levels
- ❖ words in a group are assumed to be (near-) synonymous
 - ❖ selection of the right sense for terms can be difficult
- ❖ examples: Roget's, WordNet
- ❖ often used for query expansion
 - ❖ synonyms (similar terms)
 - ❖ hyponyms (more specific terms; subclass)
 - ❖ hypernyms (more general terms; super-class)



WNTool

Console Database Edit Word Lookup Help

Target Word: **attack** Relation: **Hyponym** Part of Speech: **Noun** Class: **Tops**

Current Synset: (3571) attack,onslaught,onset,onrush Definition: the beginning of an offensive; "the attack began at dawn"

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Query Expansion in Search Engines

- ❖ look up each word in Word Net
- ❖ if the word is found, the set of synonyms from all Synsets are added to the query representation
- ❖ weigh each added word as 0.8 rather than 1.0
- ❖ results better than plain SMART
 - ❖ variable performance over queries
 - ❖ major cause of error: the use of ambiguous words' Synsets
- ❖ general thesauri such as Roget's or WordNet have not been shown conclusively to improve results
 - ❖ may sacrifice precision to recall
 - ❖ not domain specific
 - ❖ not sense disambiguated

Statistical Thesaurus

- ❖ automatic thesaurus construction
 - ❖ classes of terms produced are not necessarily synonymous, nor broader, nor narrower
 - ❖ rather, words that tend to co-occur with head term
 - ❖ effectiveness varies considerably depending on technique used

Automatic Thesaurus Construction (Salton)

- ❖ document collection based
 - ❖ based on index term similarities
 - ❖ compute vector similarities for each pair of documents
 - ❖ if sufficiently similar, create a thesaurus entry for each term which includes terms from similar document

Sample Automatic Thesaurus Entries

408	dislocation	411	coercive
	junction		demagnetize
	minority-carrier		flux-leakage
	point contact		hysteresis
	recombine		induct
	transition		insensitive
409	blast-cooled		magnetoresistance
	heat-flow		square-loop
	heat-transfer		threshold
410	anneal	412	longitudinal
	strain		transverse

Dynamic Automatic Thesaurus Construction

- ❖ thesaurus short-cut
 - ❖ run at query time
 - ❖ take all terms in the query into consideration at once
 - ❖ look at frequent words and phrases in the top retrieved documents and add these to the query
 - ❖ = automatic relevance feedback

Expansion by Association Thesaurus

Query: *Impact of the 1986 Immigration Law*

Phrases retrieved by association in corpus

- *illegal immigration*
- *amnesty program*
- *immigration reform law*
- *editorial page article*
- *naturalization service*
- *civil fines*
- *new immigration law*
- *legal immigration*
- *employer sanctions*
- *statutes*
- *applicability*
- *seeking amnesty*
- *legal status*
- *immigration act*
- *undocumented workers*
- *guest worker*
- *sweeping immigration law*
- *undocumented aliens*

Index

- ❖ listing of words that appear in a (set of) documents, together with pointers to the locations where they appear
- ❖ provides a reference to further information concerning a particular word or concept
- ❖ constitutes the basis for computer-based search engines

Indexing

- ❖ the process of creating an index from a set of documents
 - ❖ one of the core issues in Information Retrieval
- ❖ manual indexing
 - ❖ controlled vocabularies, humans go through the documents
- ❖ semi-automatic
 - ❖ humans are in control, machines are used for some tasks
- ❖ automatic

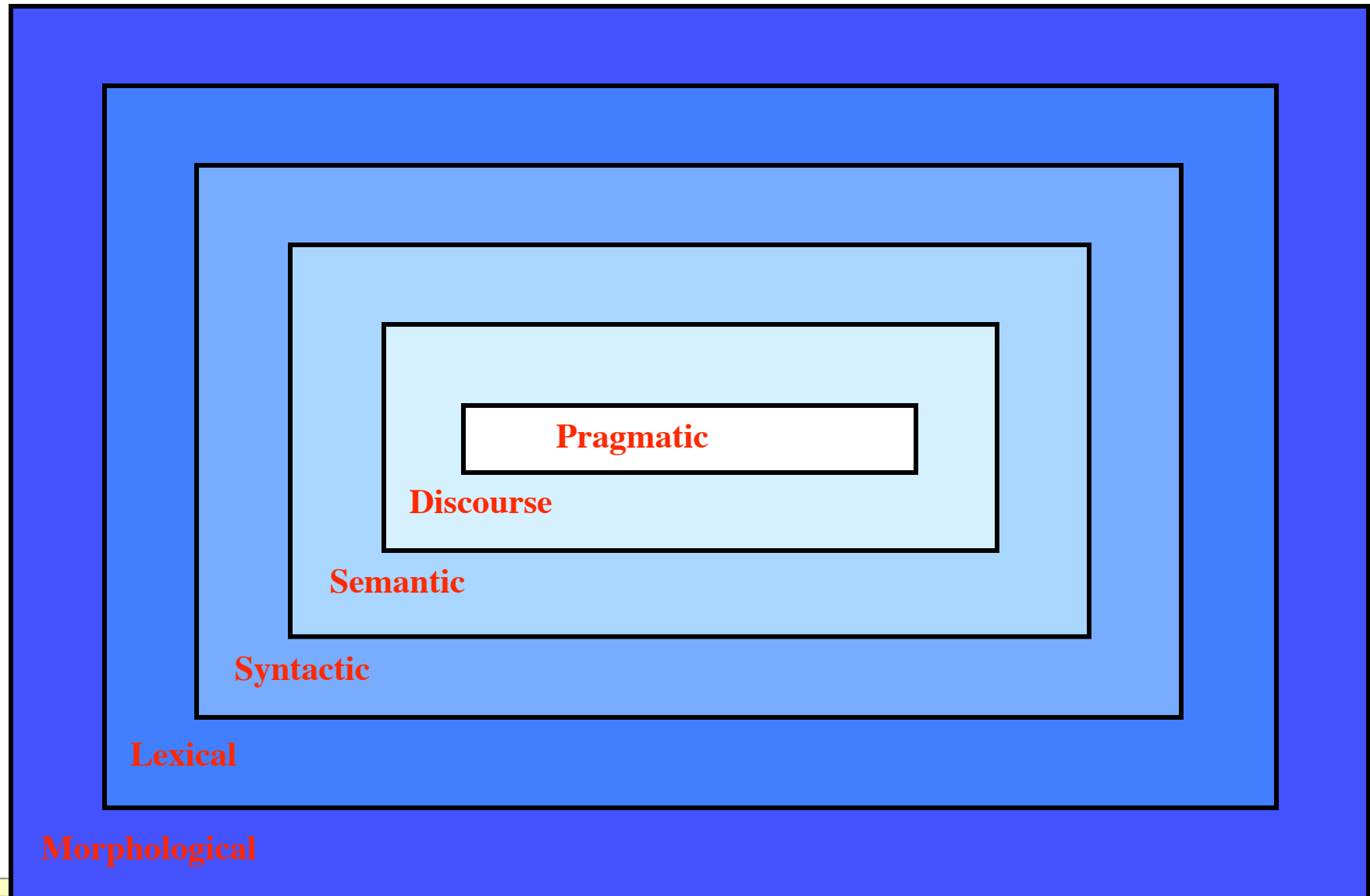
Natural Language Methods

- ❖ Natural Language Processing
- ❖ Natural Language Understanding
- ❖ NLP-based Indexing

Natural Language Processing

- ❖ a range of computational techniques for analyzing and representing naturally occurring texts
- ❖ at one or more levels of linguistic analysis
- ❖ for the purpose of achieving human-like language processing
- ❖ for a range of tasks or applications

Levels of Language Understanding



NLP-based Indexing

- ❖ the computational process of identifying, selecting, and extracting useful information from massive volumes of textual data
- ❖ for potential review by indexers
- ❖ stand-alone representation of content
- ❖ using Natural Language Processing

What can NLP Indexing do?

- ❖ phrase recognition
- ❖ disambiguation
- ❖ concept expansion

Ontologies

- ❖ description
- ❖ “representational promiscuity”
- ❖ ontology types
- ❖ usage of ontologies
 - ❖ domain standards and vocabularies
- ❖ ontology development
 - ❖ development proces
 - ❖ specification languages

Categorization

- ❖ Hierarchical Categorization
- ❖ Feature-based Categorization

Hierarchical Categorization

- ❖ a set of objects is divided into smaller and smaller subset, forming a hierarchical structure (tree) with the elementary objects as leaf nodes
- ❖ typically one feature is used to distinguish one category from another
- ❖ often constitutes a relatively stable “backbone” of a knowledge organization scheme
- ❖ re-organization requires a major effort

Feature-based Categorization

- ❖ objects or documents are assigned to categories according to commonalties in specific features
- ❖ can be used to dynamically group objects into categories that are of interest for a particular task or purpose
- ❖ re-organization is easy with computer support

Ontology

- ❖ examines the relationships between words, and the corresponding concepts and objects
- ❖ in practice, it often combines aspects of thesaurus and dictionary
- ❖ frequently uses a graph-based visual representation to indicated relationships between words
- ❖ used to identify and specify a vocabulary for a particular subject or task

The Notion of Ontology

- ❖ ontology
 - explicit specification of a shared conceptualization that holds in a particular context*
- ❖ captures a viewpoint on a domain:
 - ❖ taxonomies of species
 - ❖ physical, functional, & behavioral system descriptions
 - ❖ task perspective: instruction, planning

Ontology Types

- ❖ domain-oriented

- ❖ domain-specific

- ❖ medicine => cardiology => rhythm disorders
 - ❖ traffic light control system

- ❖ domain generalizations

- ❖ components, organs, documents

- ❖ task-oriented

- ❖ task-specific

- ❖ configuration design, instruction, planning

- ❖ task generalizations

- ❖ problems solving, e.g. upml

- ❖ generic ontologies

- ❖ “top-level categories”
 - ❖ units and dimensions

Using Ontologies

- ❖ ontologies needed for an application are typically a mix of several ontology types
 - ❖ technical manuals
 - ❖ device terminology: traffic light system
 - ❖ document structure and syntax
 - ❖ instructional categories
 - ❖ e-commerce
- ❖ raises need for
 - ❖ modularization
 - ❖ integration
 - ❖ import/export

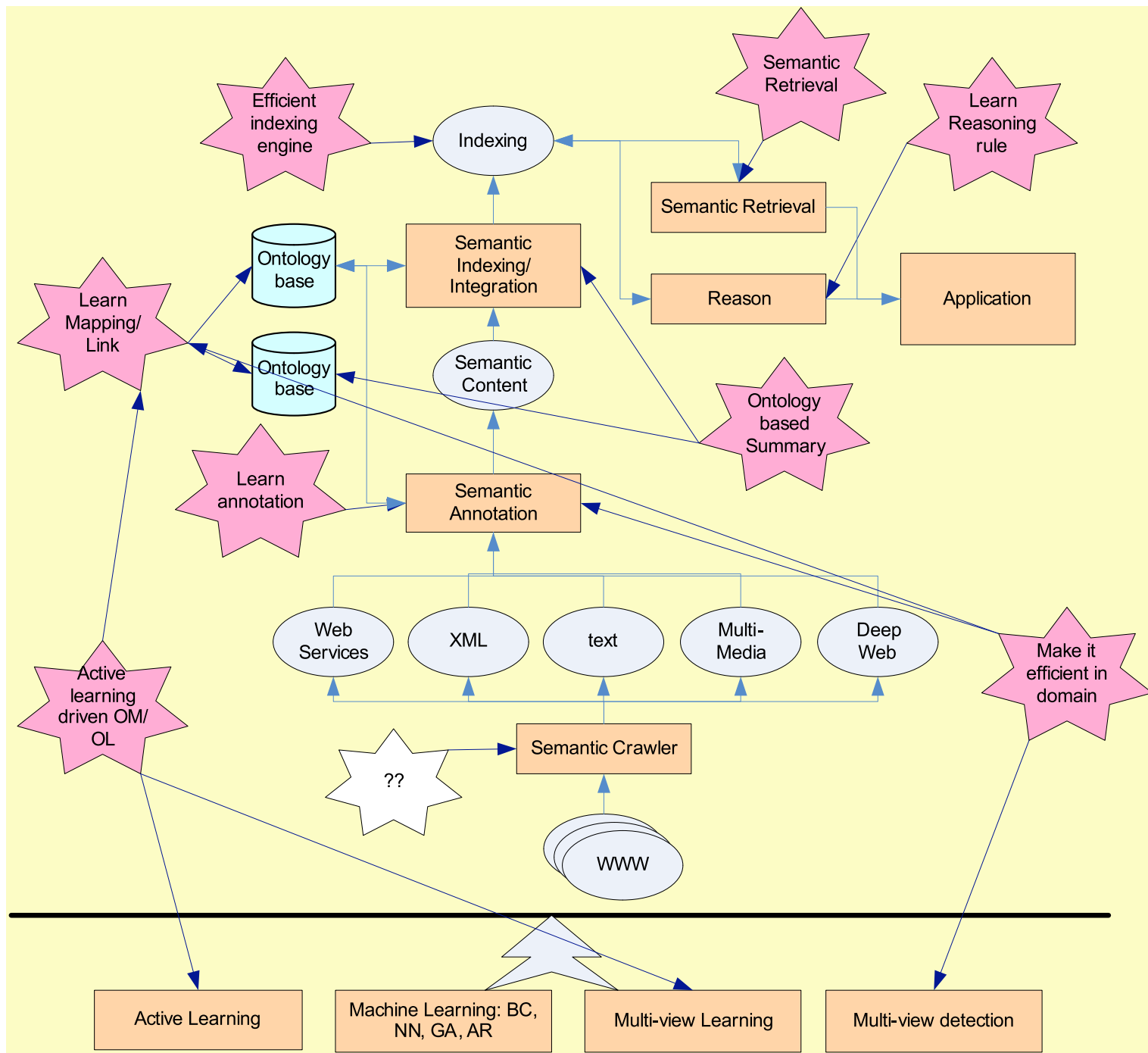
Domain Standards and Vocabularies As Ontologies

- ❖ example: Art and Architecture Thesaurus (AAT)
- ❖ contains ontological information
 - ❖ AAT: structure of the hierarchy
- ❖ structure needs to be “extracted”
 - ❖ not explicit
- ❖ can be made available as an ontology
 - ❖ with help of some mapping formalism
- ❖ lists of domain terms are sometimes also called “ontologies”
 - ❖ implies a weaker notion of ontology
 - ❖ scope typically much broader than a specific application domain
 - ❖ example: domain glossaries, wordnet
 - ❖ contain some meta information: hyponyms, synonyms, text

Knowledge Organization

Examples

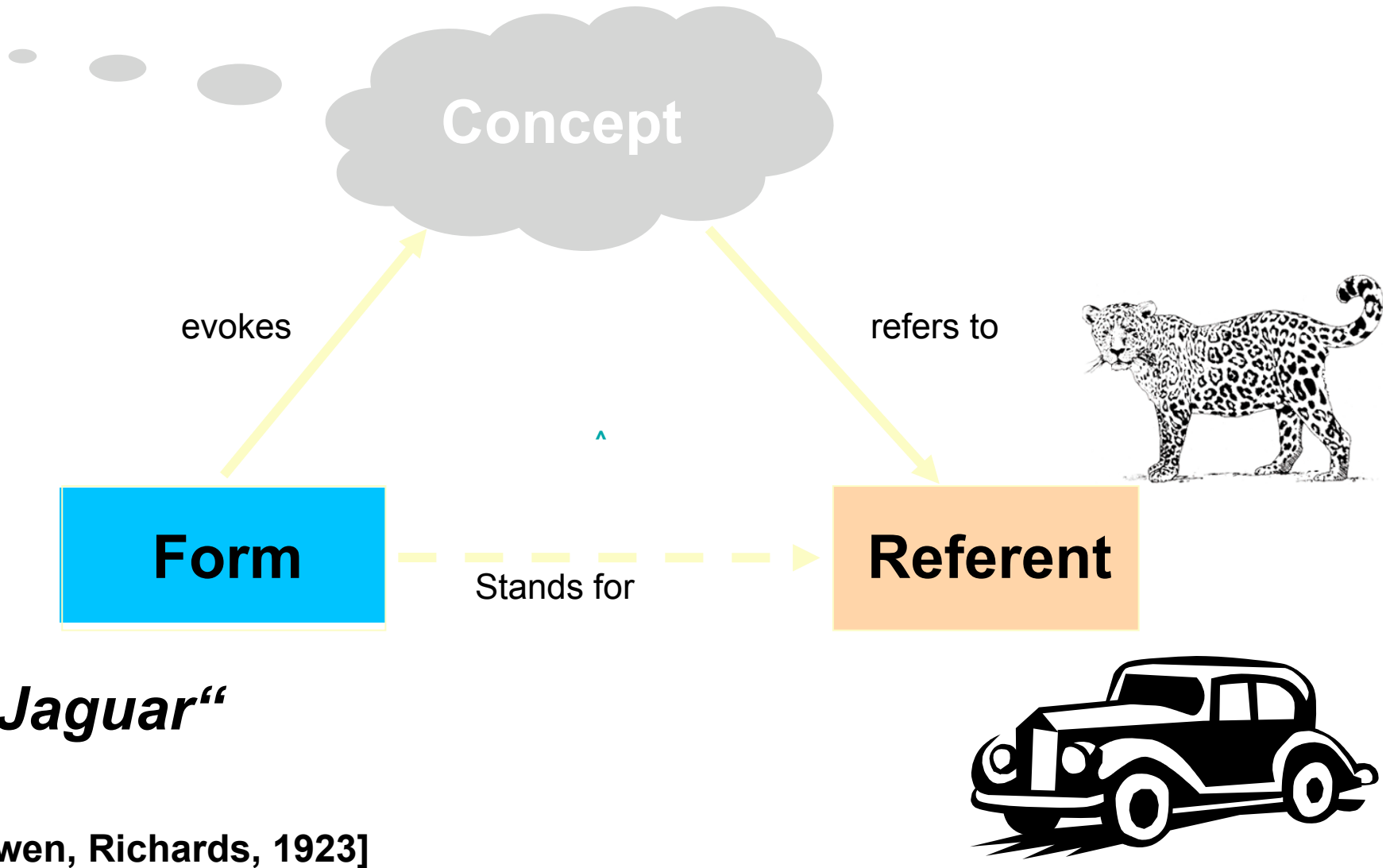
- ❖ ad-hoc via diagrams
- ❖ concept-form-referent triangle
- ❖ ontology mind map
- ❖ comparison on knowledge organization methods
 - ❖ taxonomy, thesaurus, topic map, ontology
- ❖ examples of ontologies



<http://keg.cs.tsinghua.edu.cn/persons/tj/Reports/Pswmp-Jie-Tang.ppt>

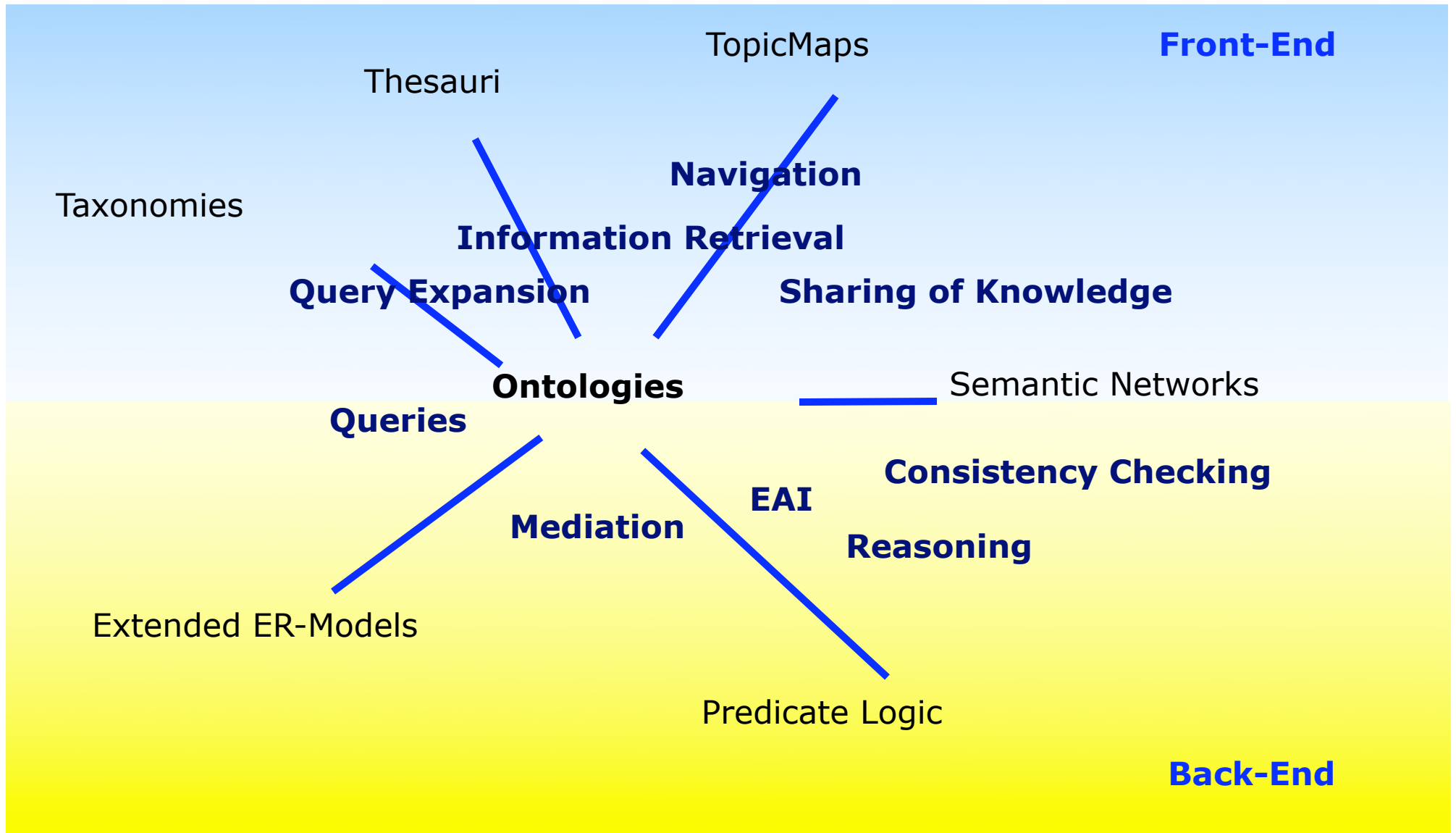
Franz Kurfess: Knowledge Organization

Communication Principle

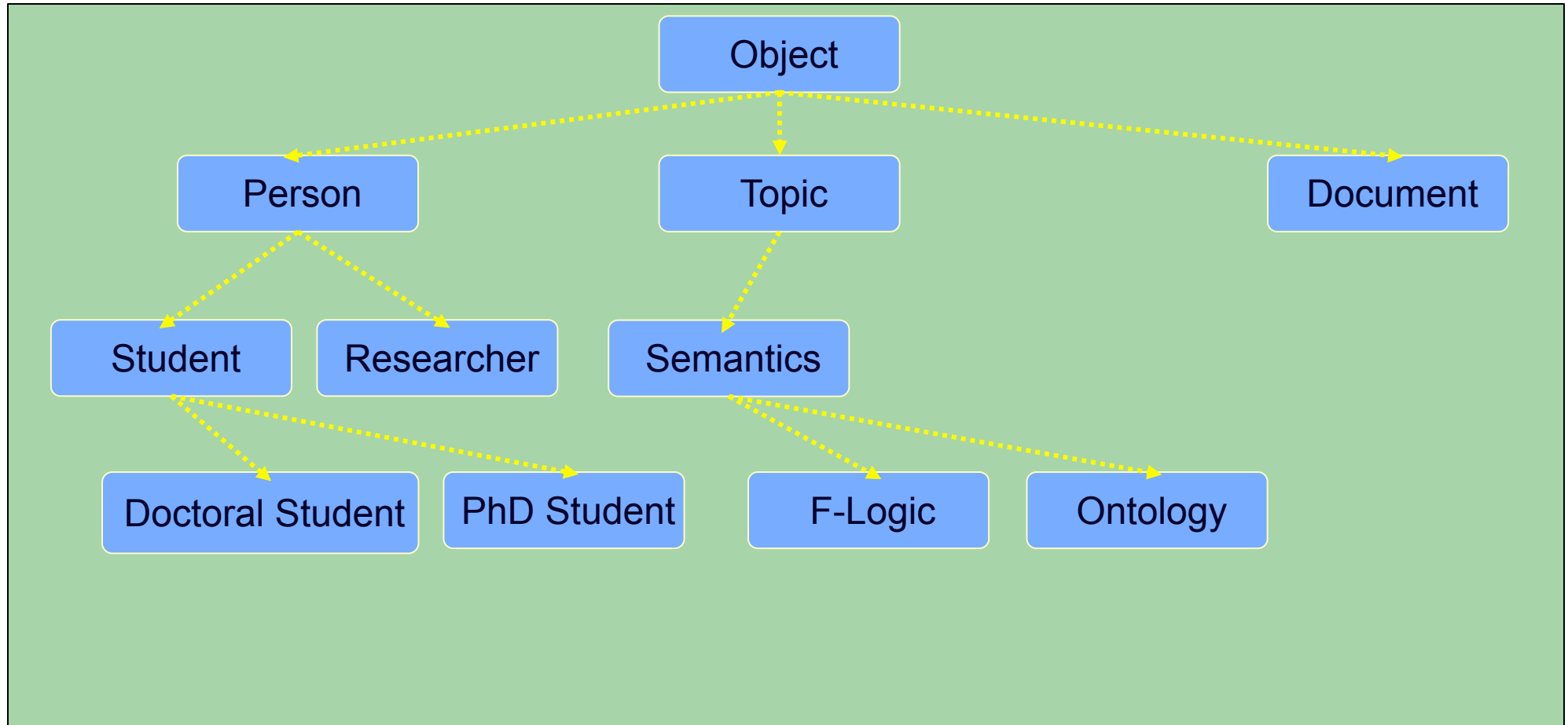


[Hotho, Sure, 2003]

Views on Ontologies

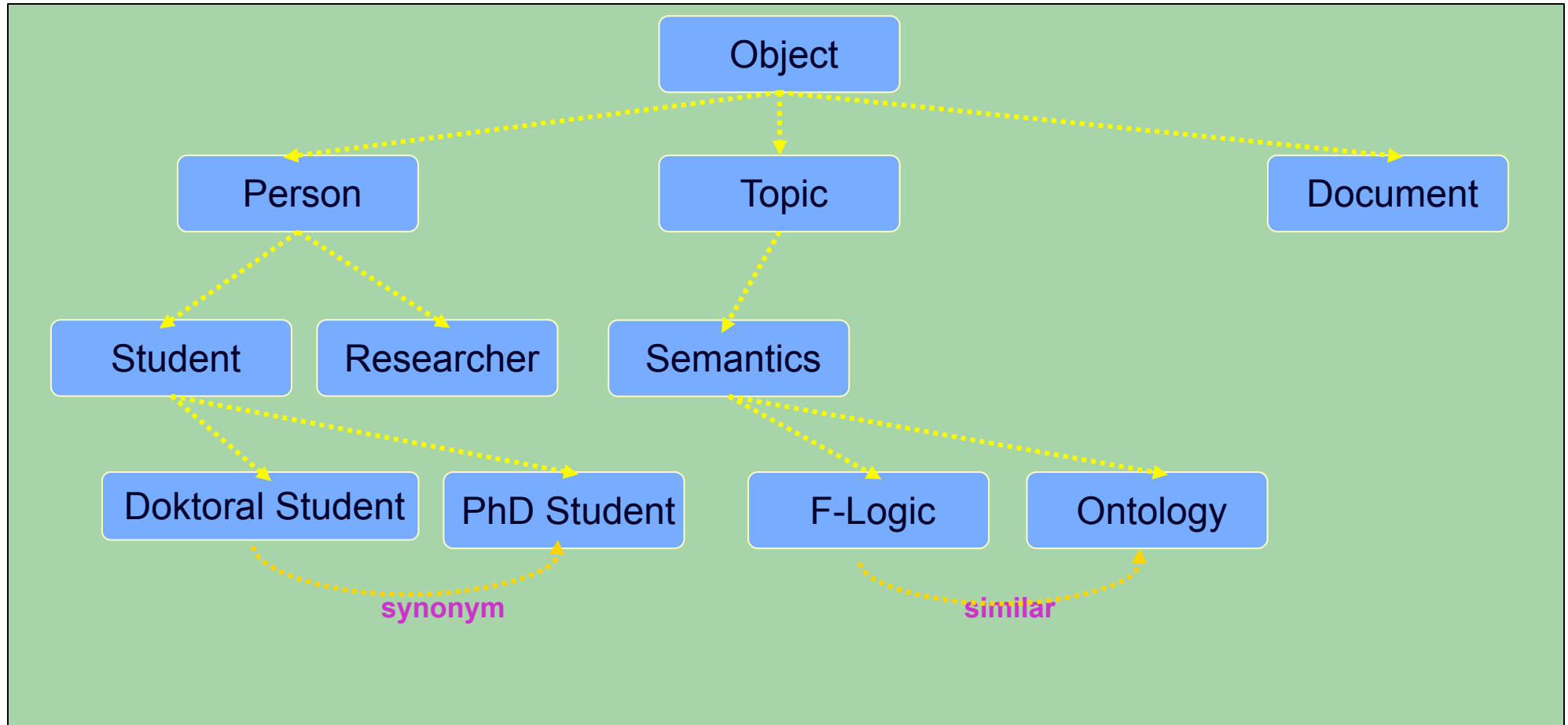


Taxonomy



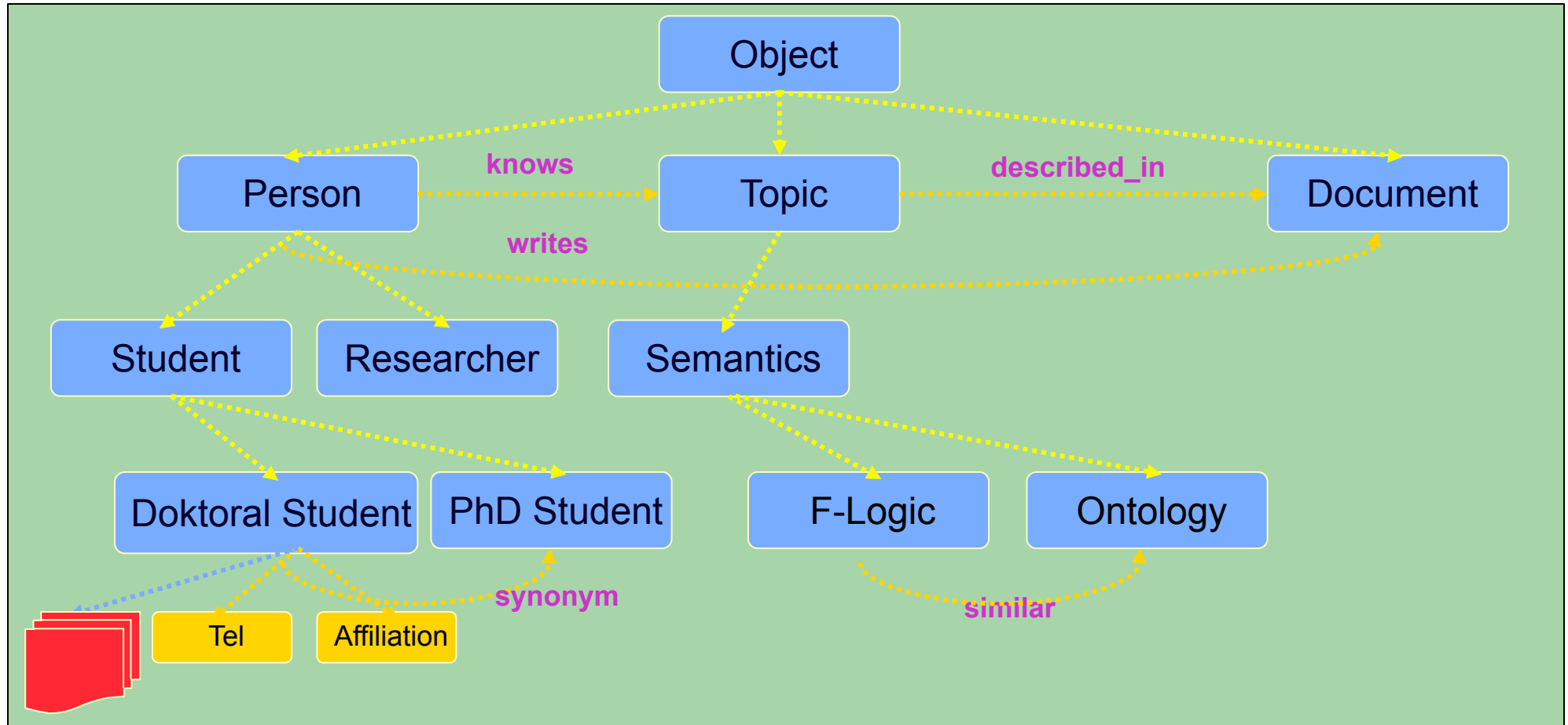
Taxonomy := Segementation, classification and ordering of elements into a classification system according to their relationships between each other

Thesaurus



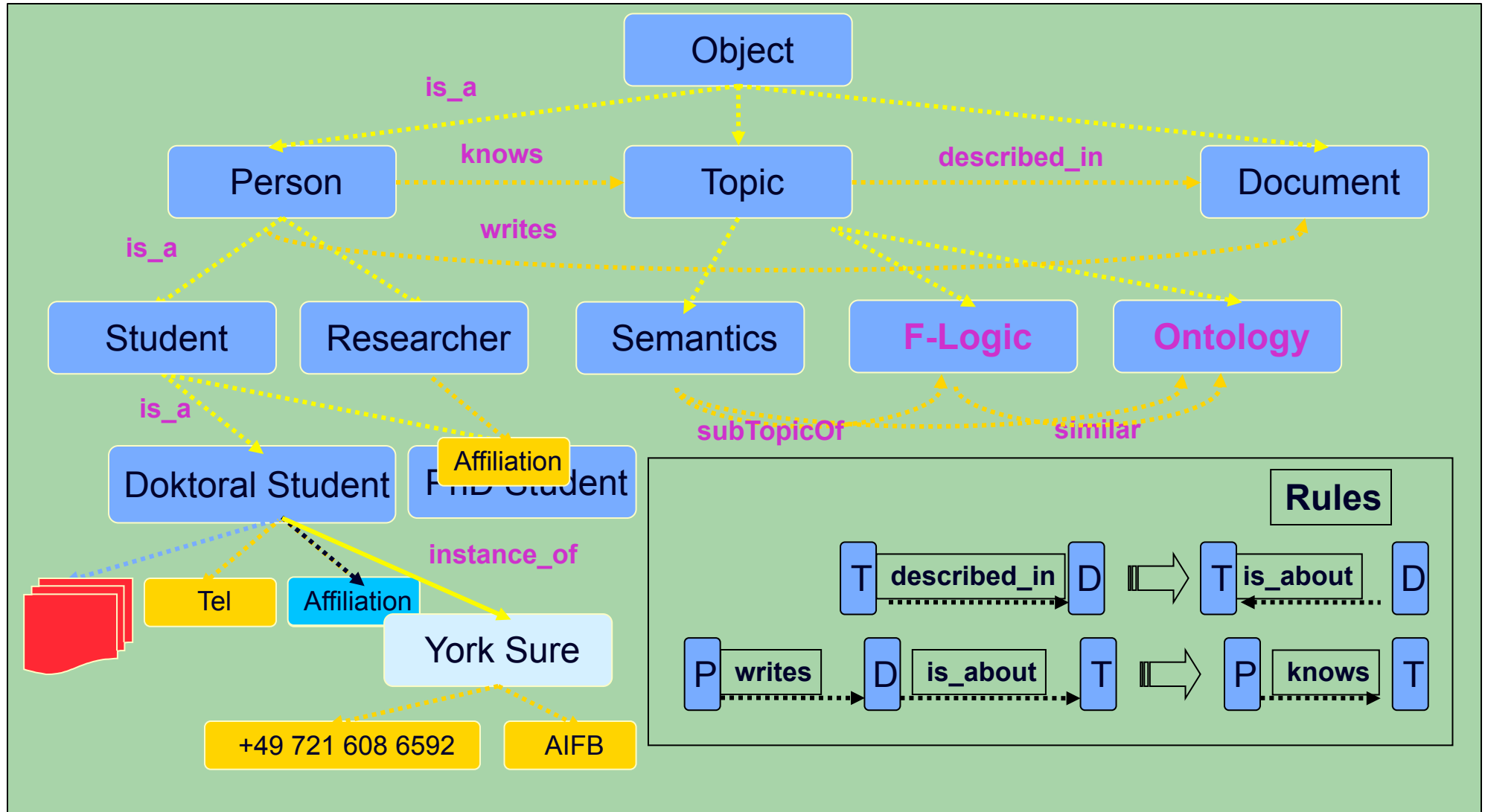
- Terminology for specific domain
- Graph with primitives, 2 fixed relationships (similar, synonym), sometimes additional relationships (antonym, homonym, ...)
- originated from bibliography

Topic Map



- Topics (nodes), relationships and occurrences (to documents)
- ISO-Standard
- typically for navigation and visualisation

Ontology

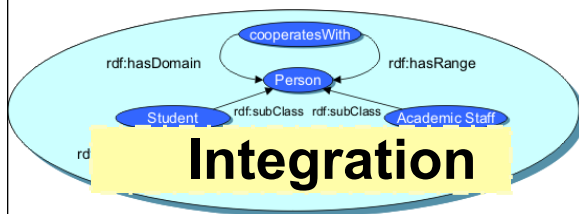
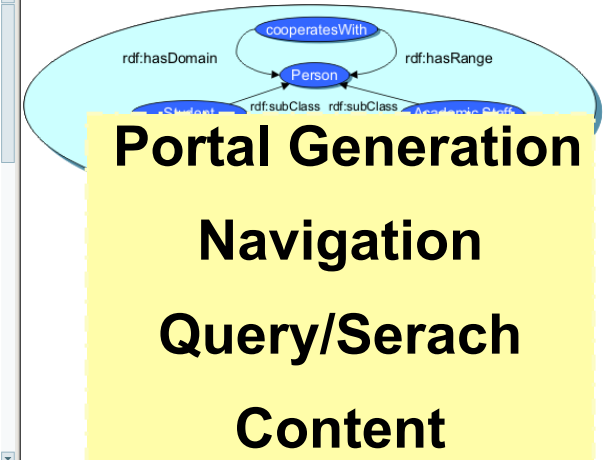


- Representation Language: Predicate Logic (F-Logic)
- Standards: RDF(S); coming up standard: OWL

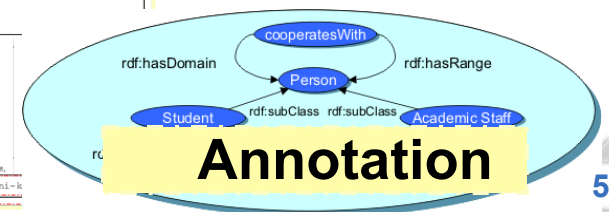
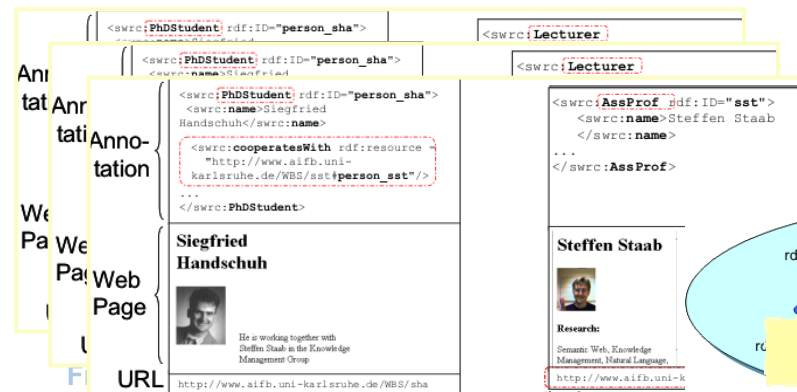
Knowledge Organization Examples



OntoWeb.org

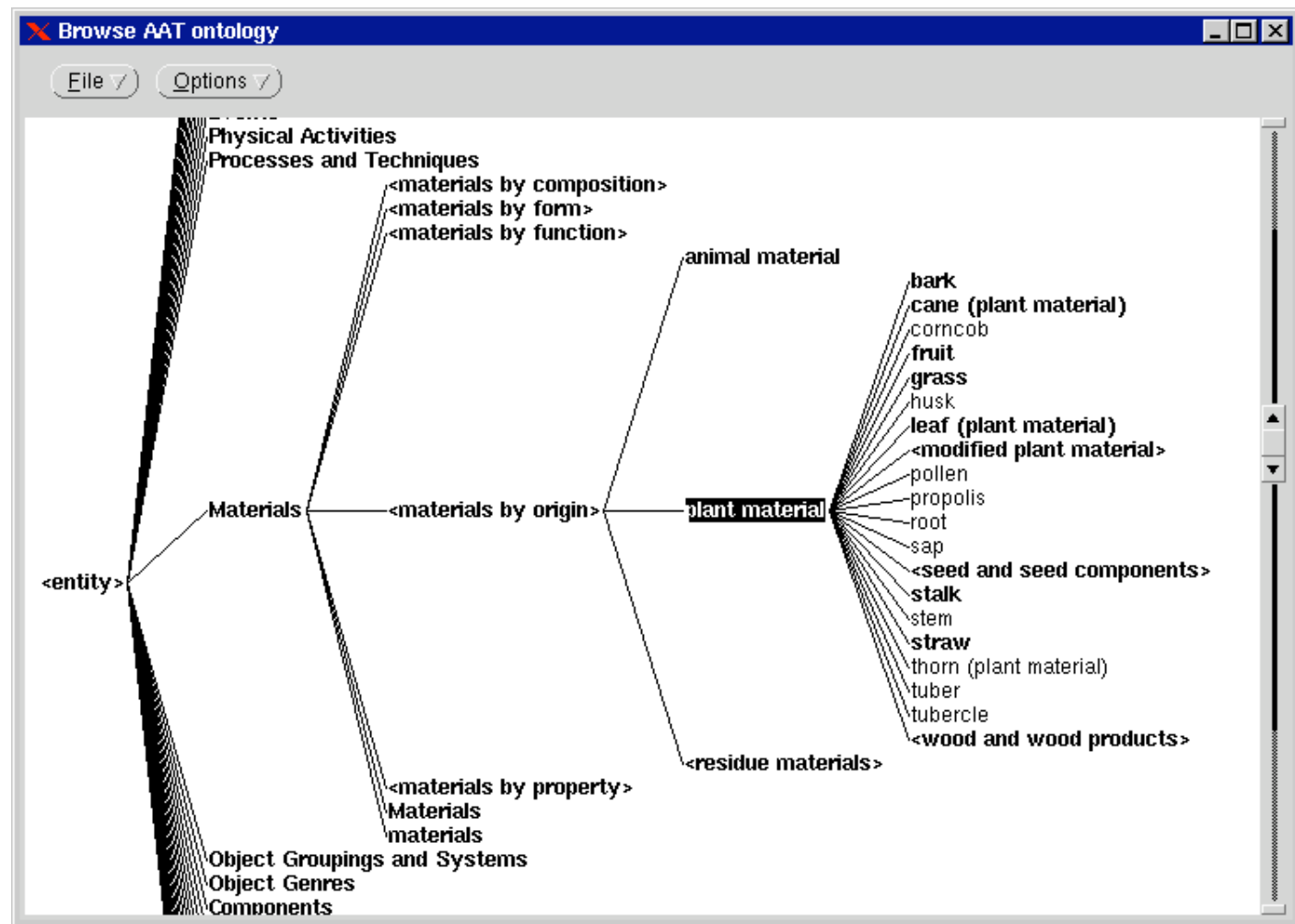


Collect metadata from participating partners

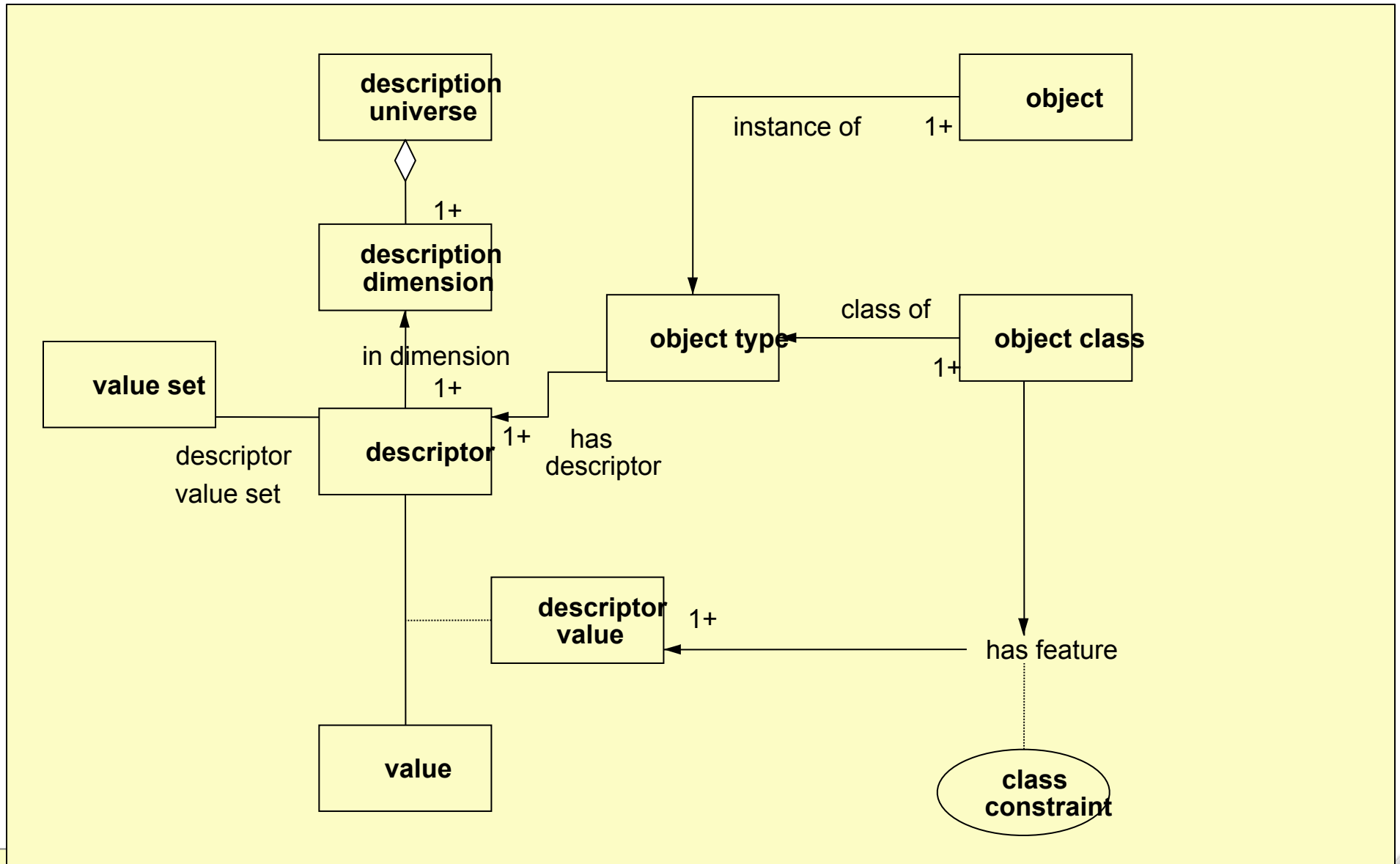


Art & Architecture Thesaurus

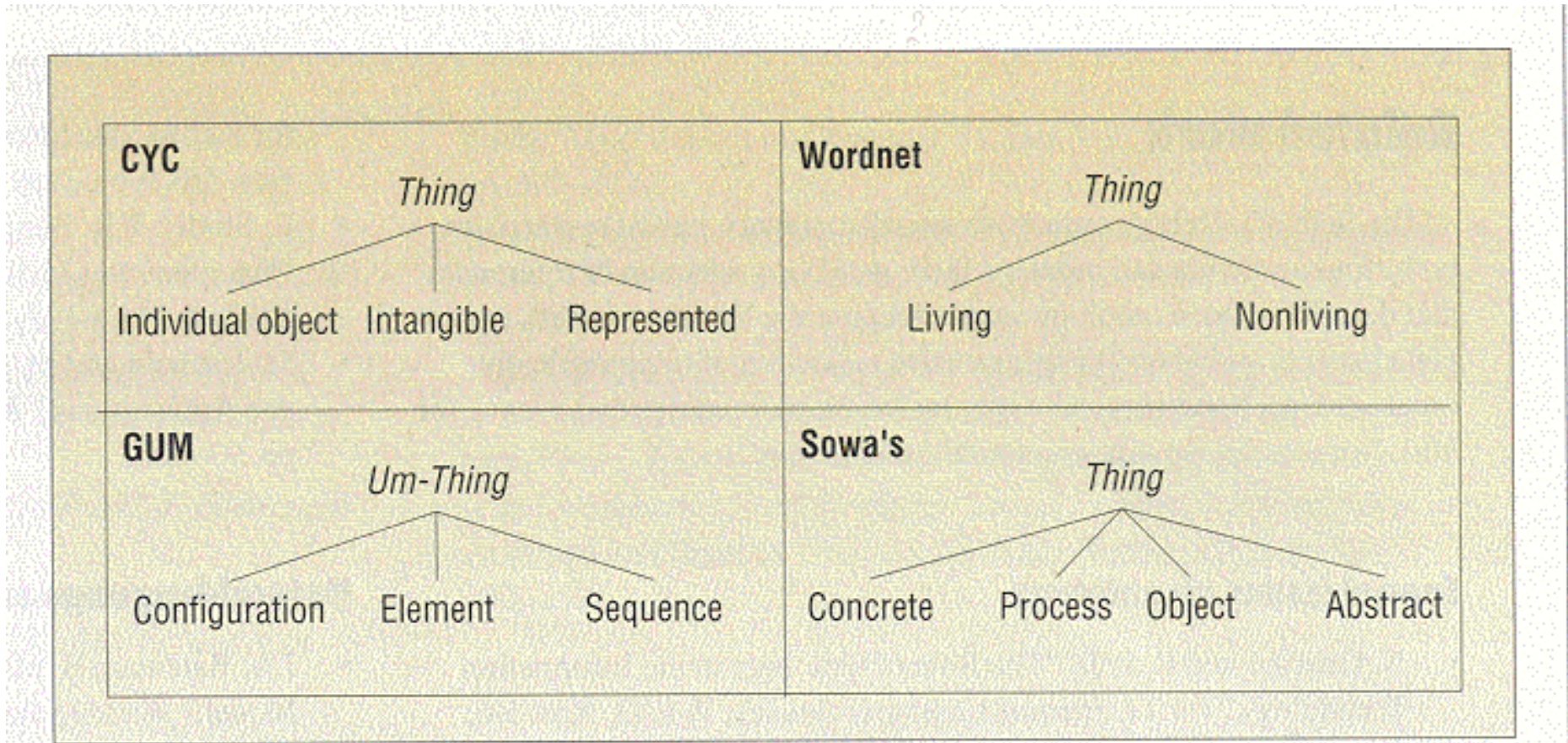
used for
indexing
stolen art
objects in
European
police
databases



AAT Ontology



Top-level Categories: Many Different Proposals



Chandrasekaran et al. (1999)

Important Concepts and Terms

automated reasoning

belief network

cognitive science

computer science

deduction

frame

human problem solving

inference

intelligence

knowledge acquisition

knowledge representation

linguistics

logic

machine learning

natural language

ontology

ontological commitment

predicate logic

probabilistic reasoning

propositional logic

psychology

rational agent

rationality

reasoning

rule-based system

semantic network

surrogate

taxonomy

Turing machine

Summary

