

# Overview

## *Multi-Agent Systems*

### **Introduction**

to multi-agent systems and agent societies

### **Agent Communication**

knowledge exchange among agents

### **Agent Interaction**

eliminates explicit deliberation

### **Societies of Agents**

from individual agents to more complex situations

# Introduction

**environment** (physical or computational)  
agents may share a common environment  
share resources  
coordinate activities

**objectives** for multi-agent system  
environments  
let agents operate effectively  
let agents interact productively

**requirements** for multi-agent system  
environments  
computational infrastructure  
protocols for communication and  
interaction between agents

# Why Distributed Systems

*when centralized systems can achieve the same more efficiently*

**distributed nature** of the problem

information, resources, components of the system may be geographically distributed

**size** of the system

too many components

too much content

**heterogeneity**

the system consists of fundamentally different parts that don't fit easily into one centralized location

# Role of Intelligent Agents

*for distributed systems*

## **intelligent application programs**

individual, largely independent  
components that work together on a  
common task

## **active information resources**

autonomous gathering and consolidation  
of information  
updates on a regular bases, or when  
significant changes have occurred

## **wrappers** around conventional components

integration of legacy systems

## **services** provided by the infrastructure

agents as implementation vehicles for  
services

# Properties of Agents

*in distributed systems*

**knowledgeable** about (local) resources  
in particular knowledge and information  
resources  
intermediaries for more detailed  
information

**cooperation** for better access  
especially for non-local knowledge

**management** of knowledge  
better tailored towards the needs of the  
user

# Rationale for Multi-agent Systems

*when many is better than one*

**cooperation** for solving problems

distribution of labor

distribution of capabilities

**sharing** of expertise

possibly also resources

**parallel work**

multiple tasks can be tackled

simultaneously

**fault tolerance**

multiple agents provide redundancy

**multiple perspectives**

different agents may provide different  
viewpoints or solutions for a problem

**modularity and reuse**

agents may be built from building blocks

# Household Agents

*Example of a potential agent system*

## **instances of agents**

vacuum, fridge, coffee maker,  
telephone/voice mail/chat,

## **tasks**

washing and clearing, preparation of  
food, heating and ventilation, energy  
conservation, entertainment, ...

## **infrastructure**

sources of energy, inter-agent  
communication

## **agent capabilities**

general-purpose vs. task-specific

## **limitations**

sensory equipment, effectors,



computation, safety, efficiency,  
convenience, user satisfaction

# Characteristics

## *of Multi-agent Environments*

### **infrastructure**

shared resources for agents

provides communication and interaction  
protocols

transportation methods for mobile agents

### **design**

usually open, based on standards

distributed

### **inhabitants**

autonomous agents

communication with the environment,  
other agents

may be selfish or cooperative

# Environment Properties

*from the agent's perspective*

## **knowable**

what does the agent know about the environment

## **predictable**

what can the agent predict about the environment

## **controllable**

what changes can the agent make

## **historical**

is the history relevant for the agent's current activities

## **teleological**

are there other entities (agents) that act purposefully

## **real-time**

can the environment change while the agent is deliberating

# Agent Communication

*ability to send and receive messages*

**sensors** (receiver)

required for the receiving of messages

**perception**

data structure that captures sensory  
information

**actions and actuators** (sender)

necessary for sending messages

**purpose** of communication

help achieving the goals of the agent  
coordination of actions and behavior  
among agents

exchange of information with agencies  
(infrastructure)

**world model**

should be compatible for communicating  
agents

# Coordination

*within a society of agents*

## **effort**

avoid extraneous activity

## **resource contention**

several agents want to utilize the same  
resource

## **livelock/deadlock**

agents get entangled in their mutual  
requests of resources

## **safety**

applicable policies must be maintained

## **agent models**

agents must maintain models of other  
agents  
models of future interactions may be  
helpful

# Variations on Coordination

*mutal or individual benefits*

## **cooperation**

non-antagonistic agents work towards a  
common goal

coordination of efforts

may involve modification of plans,  
activities

## **competition**

self-interested agents have conflicts with  
other agents

resources, better performance

coordination of limited resources

may involve negotiations



# Coherence

*behavior of the overall system as one entity*

**goal** (often)

global coherence without explicit global control

**communication** requirements

determine shared goals

identify common tasks

avoid conflicts

pool knowledge, evidence

**organization**

mutually agreed-upon structure of the society

**social behavior**

frequently used means to achieve system coherence

**economic principles** (markets)

alternative means for system coherence

# Agent Interaction

*exchange of series of messages between agents*

## **conversation**

instance of agent interaction according to  
an interaction protocol

also relies on a communication protocol  
for the individual messages

## **one-to-one communication**

messages sent to individual agents

## **broadcast**

messages sent to groups of agents

## **intermediaries**

no direct exchange of information  
often provided by the infrastructure in  
the form of mail boxes, blackboards, ...

# Objectives of Interaction

*among agents*

**self-interested agents** (competition)

each agents tries to maximize its payoff  
(utility function)

**collaborating agents** (shared goals)

maintain globally coherent performance  
if possible, without global control (loss of  
autonomy)

# Coordination Protocols

*required to share resources*

## **reasons for coordination**

dependencies between the actions of  
agents

global constraints within the system

insufficient competence, resource,  
information for individuals

## **distribution of control/data**

degree of autonomy for individuals

knowledge dispersed through the society

uncertainty about actions of individual  
agents

system-wide coherent behavior may be  
difficult to achieve

# Distributed Goal Search

*as a means for coordination*

**AND/OR graph** as representation of the problem

indicates dependencies between individual subgoals

identifies resources as leaves of the tree

## **coordination activities**

definition of the goal graph

assigning regions of the graph to agents

controlling decisions about areas to explore

graph traversal

completeness considerations

reporting of results



# Cooperation Protocols

*for collaborative agents*

## **strategy**

often divide-and-conquer to reduce the complexity of a task

## **task decomposition**

by the system designer, or by the agents  
may be derived from the problem  
representation (AND/OR graph)  
functionally, spatially or temporally

## **task distribution**

map tasks to agents  
avoid bottlenecks  
use overlapping responsibilities to achieve  
coherence  
assign interdependent tasks to agents  
that are close



## load balancing

mechanisms to re-distribute tasks when needed

# Task Distribution Mechanisms

## **markets**

similar to the pricing of commodities

## **contract net**

announce, bid, answer cycles

## **multiagent planning**

planning agents assign tasks to other agents

## **organizational structure**

individual agents are responsible for specific tasks

# Contract Net

*widely used protocol for task distribution*

## **contract**

mutual agreement between agents to perform at a task for a certain price  
similar to business contracts among corporations or individuals

## **roles** of agents

*managers* want a task solved *contractors*  
are capable of solving the task  
roles are not necessarily assigned in  
advanced, agents usually can perform  
either role

## Contract Net Steps

### **manager's perspective**

- announce a task to be performed
- receive and evaluate bids from potential contractors
- award a contract to a suitable contractor
- receive and assemble the results

### **contractor's perspective**

- receive task announcements
- evaluate capability to perform the task
- respond (decline, bid)
- perform the task if the bid is accepted
- report the results



# Multi-agent Belief Maintenance

*coordination of knowledge among agents*

**truth maintenance systems** used as a  
basis

distributed across multiple, possibly  
heterogeneous agents  
possibly different goals, capabilities

**consistency of knowledge bases**

within individual knowledge bases, and  
across them

**well-founded knowledge bases**

no sets of beliefs are mutually dependent

**complexity**

may become quite cumbersome

# Societies of Agents

## **longevity**

how long do agents “live” in a society

## **adaptivity**

agents must be flexible in order to get along with others

## **social**

agents must be capable and willing to communicate and interact with others

## **behavior**

agents may perform in different roles

# Foundations

*of social agency*

**sociology**

organizational theory

**cognitive science, psychology**

mental primitives

agent models

**economics**

**biology**

societies of animals



## Summary - Multi-Agent Systems

**environments** for multiple agents

- co-location requires agents to share

- resources in the environment

- infrastructure to facilitate interaction

**interaction** between agents

- co-existence: agents share an

- environment

- mutual awareness: agents know about

- each other

- communication: agents exchange

- information

- coordination: agents pursue their own

- goals, but adapt their activities

- collaboration: agents work together on

- tasks