



Business is a conversation. Join in the conversation.™

Language facilitates change. Conversations form the foundation of future innovation. And more than ever, we are using the Web to host these dialogs. We're connecting through e-mail, discussions, forums, chat rooms—and this is how we get our work done. In fact, all business is essentially a conversation, and Livelink from Open Text lies at the heart of these conversations.

The hyperlinked organization

Livelink® is a highly scalable collaborative application. By providing a collaborative environment for the development of intranets, extranets and e-business applications, Livelink hyperlinks employees, business partners and customers across organizations and trading communities. Livelink removes boundaries and connects you to what matters most. People.

The results? Optimized commerce chains, industry processes and relationships with partners and suppliers. Improved product delivery and reduced costs. Enhanced internal and external communications. Increased returns on investment, and greater productivity and profitability.

Instantly deployable out-of-the-box, Livelink delivers a fully integrated set of powerful enterprise services directly to your desktop—including document and records management, virtual team collaboration, information retrieval, enterprise group scheduling and business process automation. Livelink's richly featured functionality can be accessed using any standard Web browser.

Instant collaboration and communication are vital to accelerating time-to-market and improving the bottom line. Because it is fully Web-based, Livelink gives you unprecedented freedom to collaborate with anyone—regardless of time or location. You can form ad hoc virtual project teams, manage distributed workflow processes, schedule project team meetings, and keep on top of critical information. All with unprecedented ease.

Livelink's powerful collaborative services can be leveraged using myLivelink™, Open Text's collaborative knowledge portal. A hub for navigating a variety of internal and external information sources, myLivelink enables you to customize your access to corporate information, industry data, e-mail, conferencing, team discussions, news feeds, and more. myLivelink provides users with a single point of access to a wider range of resources—including Livelink, the Internet, extranets, intranets and enterprise business systems.

Superconnectivity and seamless integration

No matter what industry you're in, Livelink's flexible Open Interchange Architecture (OIA) is three tiered and standards based, providing you with the most powerful and sophisticated, scalable solution for corporate knowledge and resource sharing.

By leveraging the power of the Web, Livelink delivers superconnectivity. You can organize, manage and share critical business knowledge and processes in Livelink's centralized and secure knowledge base. And Livelink integrates seamlessly with multiple information repositories, third party portal applications and cross-platform legacy systems, such as SAP R/3® and Lotus® Notes™—allowing you to protect and maximize your current technology investments.

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Collaborating across borders

Using Livelink, you can implement and streamline business-to-business collaboration via a Web-based extranet. Livelink can be scaled to accommodate tens of thousands of users—and terabytes of information—across your intranets and extranets, all across the globe. By involving customers, partners and suppliers in your business processes, you can

Livelink integrates seamlessly with multiple information repositories and legacy systems

capitalize on their knowledge and experience to gain new insight, expertise and competitive advantage. Lockheed Martin, ISO, John Hancock and SGI all rely on Livelink extranets to increase their competitive position.

Comprehensive functionality—right out of the box

All the functionality and tools you need for leveraging your organization's collective knowledge are fully integrated in Livelink. And ready to use—right out of the box:

- Manage documents, files, URLs, discussions, tasks and workflows and their relationships to one another. Check-in and check-out up-to-the-minute versions of documents, files and other objects. Review audit trails and change histories.
- Organize and coordinate projects and sub-projects of any complexity. Add participants and define roles, access permissions and tasks. Monitor project deliverables throughout their lifecycles.
- Accelerate business processes with automated online forms.
- Use Livelink's advanced search functionality, including Boolean, full phrase and relevance ranking, to find relevant information—across Livelink, competitors' Web sites, partners' extranets and the Internet.
- Keep a pulse on dynamic information with Livelink Channels, LiveReports and Livelink Change Agents that "push" and "pull" time-sensitive information.

Open Interchange Architecture—open, scalable and extensible

The OIA is an extensible environment designed to integrate Livelink with portal development frameworks and legacy applications—providing a single point of access to content, systems and structured information essential to e-business processes. XML, a major component of OIA, allows for the seamless integration of other systems and portal interfaces with the Livelink repository.

- Extend your system by seamlessly adding a series of plug-and-play modules which address a wide range of business needs. Modules from Livelink's family of activators provide links to packaged applications and legacy systems, allowing your organization to incorporate valuable business data into Livelink.

Further Faster™

Livelink promotes and supports innovation at every level of your organization. This means that empowered and motivated employees spend less time locating information and problem solving, and more time sharing ideas and innovating. Livelink takes your organization beyond simply keeping pace with your competition, to defining new markets or re-inventing old ones—giving you competitive advantage and ultimately, business success.

Livelink connects you to the information that matters—helping organizations create and nurture online relationships, so that businesses can get to where they want to go—and further—faster.

Proven results

At Open Text, we're helping over four million users improve the way they work together. Livelink connects buyers and sellers, customers, partners and employees, allowing global organizations to streamline business processes, promote collaborative development, speed new products to market and increase customer satisfaction.

Leading global companies like Sprint, SwissAir, Siemens and Hewlett Packard are using Livelink to address major business challenges—from customer support help desks to partners' extranets and regulatory compliance. And to leverage their most valuable assets—people and knowledge.

The results are significant. Millions of dollars in savings. Reductions in paper costs by as much as 80%. And as much as 635% return on investment realized in just three years at Nortel Networks.

Find out how we're helping organizations like yours move their people and products Further Faster™. Visit www.opentext.com today, or call 1-800-499-6544 for more information.



The Enterprise Workspace is your corporate knowledge base, where everyone in the organization can publish, store, broadcast and share everything that is corporate-related

Find out how you can realize tangible business benefits. Visit Open Text on the Web or call to begin accelerating innovation across your organization today.

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