# CSC 308 Intro to the Course

A. Syllabus.

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- B. Projects descriptions.

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- B. Projects descriptions.
- C. Milestone 1 writeup.

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- D. Specification document outline.

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- E. SVN basics.

- A. Syllabus.
- B. Projects descriptions.
- C. Milestone 1 writeup.
- D. Specification document outline.
- E. SVN basics.
- F. Standard operating procedures, Volume 1.

A. First day (Mon).

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  - 1. In Lecture:

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    - a. Tour of syllabus and other handouts.

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  - 1. In Lecture:
    - a. Tour of syllabus and other handouts.
    - b. Intro to general SE concepts.
  - 2. In Lab:
    - a. Choice of project teams and projects.
    - b. Prep for initial customer interviews.

B. Second day (Wed):

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  - 1. Customer interviews, both lecture & lab.

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  - 1. Customer interviews, both lecture & lab.
  - 2. No normal lecture.

- B. Second day (Wed):
  - 1. Customer interviews, both lecture & lab.
  - 2. No normal lecture.
  - 3. Schedule TBA, on Mon.

C. Third day (Fri):

- C. Third day (Fri):
  - 1. Normal lecture.

- C. Third day (Fri):
  - 1. Normal lecture.
  - 2. Lab intro to project repository and SVN.

D. Fourth day (Mon, Week 2):

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  - 1. Second round of customer interviews.

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  - 2. As with preceding Wed, no normal lecture.

- D. Fourth day (Mon, Week 2):
  - 1. Second round of customer interviews.
  - 2. As with preceding Wed, no normal lecture.
  - 3. Precise schedule TBA.

E. Week 3 and beyond.

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  - 1. Mostly normal lectures.

- E. Week 3 and beyond.
  - 1. Mostly normal lectures.
  - 2. Lab meetings as described in syllabus.

• Instructor

Instructor

**Gene Fisher** 

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Instructor

**Gene Fisher** 

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Office Hrs:

WF 4-5, Tu 9-11, by appt

## Syllabus, cont'd

Course Objectives

## Syllabus, cont'd

- Course Objectives
- Class Materials

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- Activities

- Course Objectives
- Class Materials
- Activities
- Evaluations

- Course Objectives
- Class Materials
- Activities
- Evaluations
- Bi-Weekly Activity Reports

• How to Submit Project Work

How to Submit Project Work

• Team Work

- How to Submit Project Work
- Team Work
- Computer Work

- How to Submit Project Work
- Team Work
- Computer Work
- Lecture, Lab, Milestone Scheduling

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- Replacements for PolyLearn products.

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  - 5. CS Tutor

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- Tasks:
  - 1. Organize team
  - 2. Brainstorm about tool features
  - 3. Look for related tools
  - 4. Prepare week 2 interview questions
  - 5. Do rough draft Section 1 of requirements

### 1. Introduction

- 1. Introduction
- 2. Functional Requirements

- 1. Introduction
- 2. Functional Requirements
- 3. Non-Functional Requirements

- 1. Introduction
- 2. Functional Requirements
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- 4. Developer Overview

- 1. Introduction
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- 5. Formal Specifications

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- **6.** Rationale

- 1. Introduction
- 2. Functional Requirements
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- 5. Formal Specifications
- 6. Rationale
- A., B. Possible Appendices ...

A. The *disciplined* creation of software.

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B. Principles of scientific problem solving applied.

- A. The *disciplined* creation of software.
- B. Principles of scientific problem solving applied.
  - 1. Define problem before solution.

## III. What is software engineering?

- A. The *disciplined* creation of software.
- B. Principles of scientific problem solving applied.
  - 1. Define problem before solution.
  - 2. "Divide and conquer".

# What is SE, cont'd

C. Principles of engineering are applied.

#### What is SE, cont'd

- C. Principles of engineering are applied.
  - 1. Using formal mathematics.

#### What is SE, cont'd

- C. Principles of engineering are applied.
  - 1. Using formal mathematics.
  - 2. Formally verifying solution.

A. Three broad categories:

- A. Three broad categories:
  - 1. End-user software

- A. Three broad categories:
  - 1. End-user software
  - 2. System software

- A. Three broad categories:
  - 1. End-user software
  - 2. System software
  - 3. Embedded software

B. Two other categories based on clientele:

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  - 1. Off-the-shelf, or open market

- B. Two other categories based on clientele.
  - 1. Off-the-shelf, or open market
  - 2. Custom, or bespoke

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  - 1. Off-the-shelf, or open market
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C. In 308, we build *custom end-user* software.

#### V. The people involved with software.

- A. The following are software "stakeholders":
  - 1. end users
  - 2. customers
  - 3. domain experts
  - 4. analysts

## Software people, cont'd

- 5. implementors
- 6. testers
- 7. managers
- 8. visionaries
- 9. maintainers and operators
- 10. other interested parties

# Software people, cont'd

B. First four groups work together.

C. Frequently, implementation team does not participate in the requirements spec.

## Software people, cont'd

D. In 308, you are primarily analysts, secondarily domain experts and end users.

E. Program design and imple'n happens in 309.

# VI. The software development process.

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A. Proper engineering uses an orderly process.

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A. Proper engineering uses an orderly process.

B. Figure 1 depicts major steps.

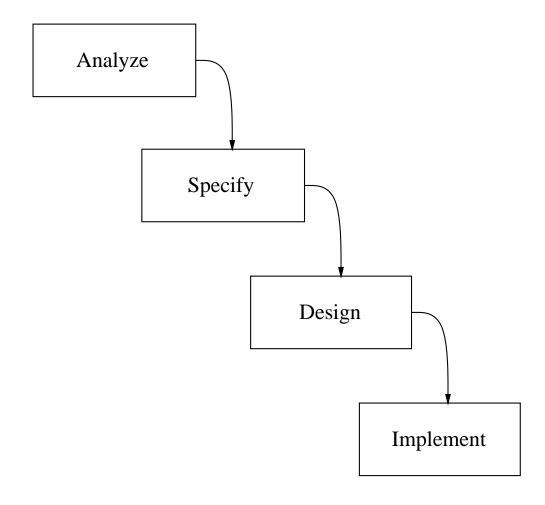


Figure 1: Major phases of SE process.

C. The Analyze step addresses requirements.

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  - 1. Acquire and organize functional requirements of human users.

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  - 1. Acquire and organize functional requirements of human users.
  - 2. Involves considerable human-to-human communication.

D. The **Specify** step involves formal modeling of requirements.

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  - 1. Model can be mechanically analyzed.

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  - 1. Model can be mechanically analyzed.
  - 2. Checked for completeness and consistency.

E. The **Design** step involves organizing major software components.

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  - 1. Initial design derived from spec model.

- E. The **Design** step involves organizing major software components.
  - 1. Initial design derived from spec model.
  - 2. Refined into software architecture.

F. The **Implement** step fills in operational details.

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  - 1. Data structure details are determined.

- F. The **Implement** step fills in operational details.
  - 1. Data structure details are determined.
  - 2. Code for methods is implemented.

G. Noteworthy process considerations.

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  - 1. "Ideally", steps completed in order.

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  - 1. "Ideally", steps completed in order.
    - a. Figure 1 seen as a "waterfall chart".

- G. Noteworthy process considerations.
  - 1. "Ideally", steps completed in order.
    - a. Figure 1 seen as a "waterfall chart".
    - b. Information only flows down.

2. An "ideal" waterfall is rarely possible.

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  - a. Water sometimes flows up.

- 2. An "ideal" waterfall is rarely possible.
  - a. Water sometimes flows up.
  - b. Need feed-back from lower to higher steps.

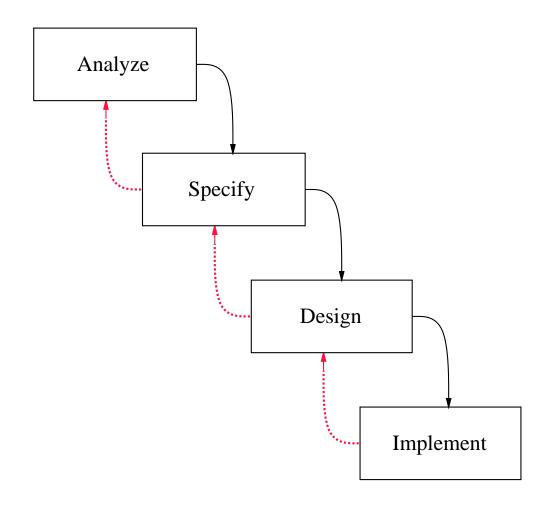


Figure 1: Updated SE process.

3. In the 308/309 process:

- 3. In the 308/309 process:
  - a. Much feedback between Analyze & Specify

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  - b. Much feedback between **Design** & **Imple**

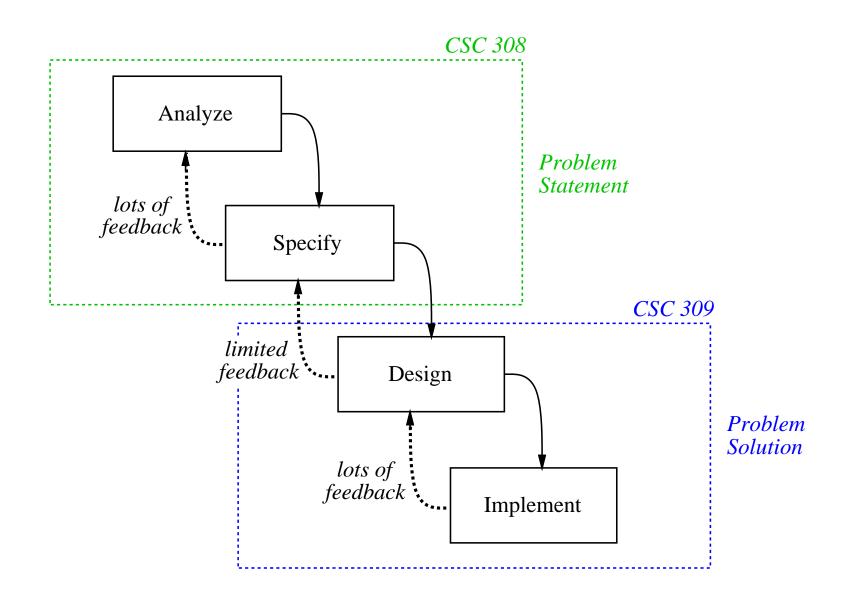
- 3. In the 308/309 process:
  - a. Much feedback between Analyze & Specify
  - b. Much feedback between **Design** & **Imple**
  - c. Feedback from Design back up is limited.

H. Viewing process as problem solving:

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  - 1. Requirements & specification are *problem statement*

- H. Viewing process as problem solving:
  - 1. Requirements & specification are *problem statement*
  - 2. Design & implementation are *problem solution*

#### Process as problem solving, cont'd



A. Figure 1 shows *ordered* process steps.

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B. Even with feedback, overall order isAnalyze, Specify, Design, Implement.

A. Figure 1 shows *ordered* process steps.

B. Even with feedback, overall order isAnalyze, Specify, Design, Implement.

C. There are other steps that happen continuously, or "pervasively", throughout process:

D. The pervasive steps of the process are:

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  - 1. Manage

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  - 1. Manage
  - 2. Configure

- **D**. The pervasive steps of the process are:
  - 1. Manage
  - 2. Configure
  - 3. Test

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  - 4. Document

- **D**. The pervasive steps of the process are:
  - 1. Manage
  - 2. Configure
  - 3. Test
  - 4. Document
  - 5. Reuse

E. The Manage step entails management of people involved in the process.

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  - 1. Project meetings are scheduled at regular intervals.

- E. The **Manage** step entails management of people involved in the process.
  - 1. Project meetings are scheduled at regular intervals.
  - 2. Project supervisors oversee and evaluate the work of their subordinates.

F. The Configure step entails organization and management of software artifacts.

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  - 1. Supported by version control tools.

- F. The Configure step entails organization and management of software artifacts.
  - 1. Supported by version control tools.
  - 2. The tools manage a software repository.

G. The **Test** step ensures artifacts meet measurable standards.

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  - 1. Testing requirements involves careful human inspection.

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- G. The **Test** step ensures artifacts meet measurable standards.
  - 1. Testing requirements involves careful human inspection.
  - 2. Testing spec and design involves formal analysis.
  - 3. Testing implementation involves formal functional testing.

H. The **Document** step produces documents suitable for everyone involved.

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  - 1. Requirements spec document.

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  - 2. Maintenance documentation.
  - 3. Project reports.
  - 4. End user manuals and tutorials.

I. The **Reuse** step evaluates existing artifacts to determine if they can be reused.

- I. The **Reuse** step evaluates existing artifacts to determine if they can be reused.
  - 1. Reuse from libraries is normal.

- I. The **Reuse** step evaluates existing artifacts to determine if they can be reused.
  - 1. Reuse from libraries is normal.
  - 2. Reuse of other artifacts involves refining and adapting.

J. Important characteristics of pervasive steps.

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  - 1. May be performed *during* ordered steps.

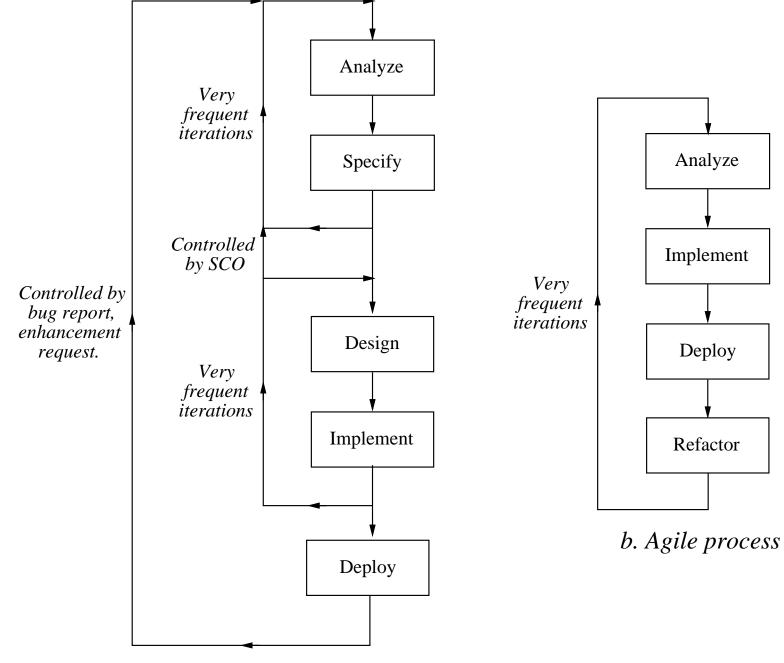
- J. Important characteristics of pervasive steps.
  - 1. May be performed *during* ordered steps.
  - 2. May be regularly scheduled.

A. 308/309 process considered traditional.

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B. Particularly the production of a substantial requirements document.

- A. 308/309 process considered traditional.
- B. Particularly the production of a substantial requirements document.
- C. More incremental is agile development.



a. Traditional process

#### Traditional versus agile, cont'd

D. In agile development, or *extreme programming*:

#### Traditional versus agile, cont'd

- D. In agile development, or *extreme programming*:
  - 1. Customers and implementors work very closely together.

#### Traditional versus agile, cont'd

- D. In agile development, or *extreme programming*:
  - 1. Customers and implementors work very closely together.
  - 2. Traditional steps of **specification** & **design** replaced by "refactoring".

A. Precisely specify need.

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B. In a requirements specification document.

A. Precisely specify need.

B. In a requirements specification document.

C. Informal sections of document are understandable to everyone.

- A. Precisely specify need.
- B. In a requirements specification document.
- C. Informal sections of document are understandable to everyone.
- D. Formal sections precise enough to be a contractual instrument.

# X. Importance of careful analysis.

- A. We must have a precise understanding of exactly what user needs are.
- B. A seemingly obvious idea.
- C. Lure of technology may lead to insufficient time spent on requirements.

# Importance of analysis, cont'd

- D. Organizations learn that hastily-acquired systems can cause problems.
- E. Companies find insubstantial markets for their software products.
- F. Nearly universal agreement that thorough requirements analysis is important.

#### XI. Patience is required.

A. Things may seem obvious.

B. Many think they have a clear idea.

C. Everyone may not have *same* idea.

D. Precise analysis helps everyone agree.

#### XII. Major phases of requirements specification

- A. End-user scenarios.
  - 1. Language used is English and pictures.
  - 2. Primary audience is customers, end users.
  - 3. Much user consultation required.

# Major phases, cont'd

- B. Formal model specification.
  - 1. Formal spec language is used.
  - 2. Primary audience is system design/implementation team.
  - 3. Final version is a *very* formal.

#### XIII. Details of user consultations

- A. Critically important to involve end-users in requirements process.
- B. Success is far more likely.
- C. Many serious failures have resulted when end users are neglected.

#### XIV. Activities of user consultation

A. User interviews.

B. User interface scenarios.

C. User questionnaires or surveys.

D. Visits to other similar installations.

E. Rapid system prototypes.

#### XV. Interview techniques

A. Minimize computer jargon.

B. Specialize questions to each user.

C. Use common sense -- be prepared, polite, succinct, non-threatening, diplomatic, empathetic.

#### XVI. User interface scenarios

A. Provide users with a concrete view.

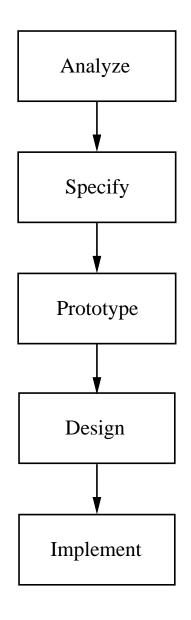
- B. Premise: "Suppose the system existed already, what would it look like?"
  - 1. Define precisely what user sees.
  - 2. Screens, commands, data formats, and all other user-visible aspects of operation.

#### XVII. Rapid system prototyping

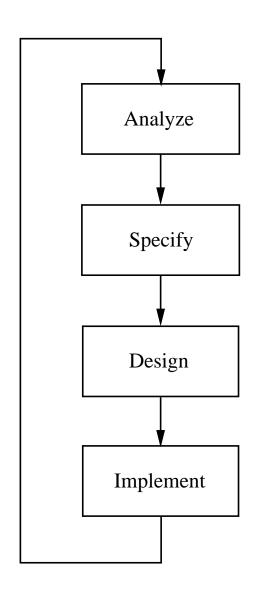
A. Can help capture user requirements.

B. Version with reduced functionality.

C. Figure 2 shows two views or prototyping.



a. As explicit process step



b. As multiple passes

# Prototyping, cont'd

- D. In 308/309, we'll do both styles
  - We'll do a bit of GUI prototyping in 308, as in Figure 2b.
  - Overall, the 309 product can be considered an operational prototype, as in Figure 2a.

#### XVIII. Establishing genuine user needs

- A. Quite critical.
- B. Plenty of software has been built without sufficiently demonstrated need.
- C. Forthright analyst should be prepared to say to customers "You don't need new software"

D. Marketing analysts must be prepared to recognize insubstantial market.

#### XIX. Other important aspects

A. Identification of personnel.

B. Overview of current and proposed operations.

C. Analysis of relevant existing systems.

D. Impact analysis.

# XX. Examples of requirements specification

A. Concrete example similar in size and scope to your 308 projects.

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B. Example presented in phases corresponding to milestones.

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C. First example covers Milestone 1.

- A. Concrete example similar in size and scope to your 308 projects.
- B. Example presented in phases corresponding to milestones.

- C. First example covers Milestone 1.
- D. We'll go over in detail.

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• Tasks:

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- Tasks:
  - a. Team duties

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- Tasks:
  - a. Team duties
  - **b.** Brainstorming

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  - d. Questions for week 2 customer interview
  - e. Rough draft of Section 1

• Initial paragraphs are executive summary.

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- Use present tense, third person, active voice.

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- Use present tense, third person, active voice.
- Use Calendar Tool example as overall guide.

### **Section 1.1: Problem Statement**

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• Succinct presentation of problem(s) to be solved.

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- Succinct presentation of problem(s) to be solved.
- You may (or may not) include the problem of providing a pedagogical example.

• Description of all people involved.

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- For M1, focus on end user categories.

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  - o master admins
  - o unregistered users

• Environment in which tool is used.

- Environment in which tool is used.
- Describe before and after proposed system is installed.

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- Describe before and after proposed system is installed.
- Consider if proposed system must interface with existing systems.

• Positive, negative impacts in proposed setting.

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- E.g., for Calendar Tool:
  - o Positive: increased convenience and efficiency.

- Positive, negative impacts in proposed setting.
- E.g., for Calendar Tool:
  - o Positive: increased convenience and efficiency.
  - *o Negative:* decreased privacy, potential disruption of business.

• Other software with similar functionality.

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• Consider:

• Other software with similar functionality.

• Consider:

o What is good about them.

• Other software with similar functionality.

• Consider:

o What is good about them.

o What is bad.

• Other software with similar functionality.

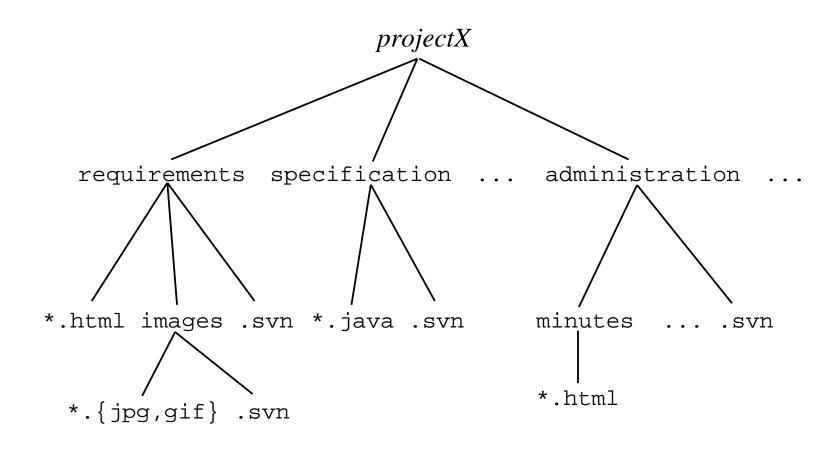
• Consider:

o What is good about them.

o What is bad.

o What is missing.

# SOP Volume 1 Project Directory Structure



• Each project member (including librarian) has her/his own *work* directory.

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- There is a master *projects* directory maintained by the project librarian.

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- See Figure 2 in handout.

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- Team members checkin their work using svn add and svn commit.

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- Team members checkin their work using svn add and svn commit.
- Team members checkout colleagues' work using svn update.
- Librarian releases to project directory using svn update.

• Check in happens at least weekly.

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- Individuals check in their work.

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- Individuals check in their work.
- Librarian "releases" to public project directory.

• Exactly one member owns each file.

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- Owner has check in authority.

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- Owner has check in authority.
- Other members check out at will.

- Exactly one member owns each file.
- Owner has check in authority.
- Other members check out at will.
- Ownership recorded in file
   administration/
   work-breakdown.html

• SVN is "Subversion" version control tool.

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- It maintains a version *repository* that records the history of a project's files.

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- It maintains a version *repository* that records the history of a project's files.
- Members of a project team each maintain an individual *working* directory.

• There are two fundamental operations of any version control system:

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  - o file check in, from a individual working directory to the repository

- There are two fundamental operations of any version control system:
  - o file check in, from a individual working directory to the repository
  - o file check out, from the repository to a working directory

• In SVN, check in is accomplished using the *svn add* and *svn commit* commands.

- In SVN, check in is accomplished using the *svn add* and *svn commit* commands.
- Check out is done most frequently with the *svn update* command.

• Other useful SVN commands include:

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  - o removing unnecessary files

- Other useful SVN commands include:
  - o removing unnecessary files
  - o checking file status

- Other useful SVN commands include:
  - o removing unnecessary files
  - o checking file status
  - o controlling which files are put in repository

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SVN basics handout covers details.

#### 1. Initial library setup

Done by librarian one time only.

## 2. Initial project checkout

```
cd
mkdir work
cd work
svn checkout file:///home/librarian/
    your-project/projects/SVN/trunk/your-project
```

Performed one time only.

#### 3. Checkin new work

```
cd ~/work/your-project/...
create some-file
svn add some-file
svn commit -m "log message" some-file
```

Performed the first time you check in a file.

#### 4. Checkin revised work

```
cd ~/work/your-project/...
edit some-file
svn commit -m "log message" some-file
```

Performed every time you revise a file.

#### 5. Checkout team members' work

```
cd ~/work/your-project
svn update
```

Performed to get your teammates' latest work.

### 6. Release (by librarian) of team work

cd ~librarian/projects/work/your-project
svn update

Performed by librarian to hand in group's work.

#### 7. Removing previous checked in files

To remove file named "X" from repository:

```
svn remove -f X svn commit -m "log\ message"
```

Performed to remove a file from the repository.

### 8. Viewing status

```
cd ~/work/your-project
svn status -u
```

Produces file list with the following status codes:

Code	Meaning
M	Modified file, i.e., you've made some changes and need to commit the file.
?	Unknown file, need to add and commit it.
!	UNIX rm'd file wihtout svn remove.

Code	Meaning
A	Added file via 'svn add', needs to be committed.
R	Removed file via 'svn remove', needs to be committed.
C	Conflict exists (see below for details).

• If '\*' appears, team member has made changes.

• If both 'M' and '\*', conflict exists -- see below.

# 9. Differencing Modified Files

For any file *X*,

svn diff *X*diffs working and repository copies.

# 10. Viewing a log report

```
For any file X, svn \log X or for an entire directory recursively, just svn \log
```

# 11. Undoing Working Changes

For added or removed file *X*, svn revert *X* undoes add or remove.

Also erases local uncommitted changes.

# 12. Dealing with a Conflict

For conflicting file X,

mv X X.sav svn update X

Then compare X with X.sav to see how to deal with the differences.

### 13. Telling syn to ignore certain files

In the directory where the files to be ignored reside, add file names into .svnignore file. Then

```
svn propset svn:ignore -F .svnignore . svn commit -m "Ignored files ..."
```

- 14. Connecting to a SVN server remotely
  - Install svn and ssh, if necessary.
  - Run

svn checkout svn+ssh://id@unix3/home/librarian/
your-project/projects/SVN/trunk/your-project

- Use command line or GUI client.
- See Lab Notes 3 for more details.