CSC308-W15-L1-2

CSC 308 Intro to the Course

A. Syllabus.

- A. Syllabus.
- **B**. Projects descriptions.

- A. Syllabus.
- B. Projects descriptions.
- C. Milestone 1 writeup.

- A. Syllabus.
- B. Projects descriptions.
- C. Milestone 1 writeup.
- D. Specification document outline.

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- B. Projects descriptions.
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- D. Specification document outline.
- E. SVN basics.

- A. Syllabus.
- B. Projects descriptions.
- C. Milestone 1 writeup.
- D. Specification document outline.
- E. SVN basics.
- F. Standard operating procedures, Volume 1.

A. First day (Mon).

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 - 1. In Lecture:

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 - 1. In Lecture:
 - a. Tour of syllabus and other handouts.

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 - b. Intro to general SE concepts.

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 - 2. In Lab:
 - a. Choice of project teams and projects.

- A. First day (Mon).
 - 1. In Lecture:
 - a. Tour of syllabus and other handouts.
 - b. Intro to general SE concepts.
 - 2. In Lab:
 - a. Choice of project teams and projects.
 - **b**. Prep for initial customer interviews.

B. Second day (Wed):

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1. Customer interviews, both lecture & lab.

- **B.** Second day (Wed):
 - 1. Customer interviews, both lecture & lab.
 - 2. No normal lecture.

- **B**. Second day (Wed):
 - 1. Customer interviews, both lecture & lab.
 - 2. No normal lecture.
 - 3. Schedule TBA, on Mon.

C. Third day (Fri):

- C. Third day (Fri):
 - 1. Normal lecture.

- C. Third day (Fri):
 - 1. Normal lecture.
 - 2. Lab intro to project repository and SVN.

D. Fourth day (Mon, Week 2):

- **D**. Fourth day (Mon, Week 2):
 - 1. Second round of customer interviews.

- **D**. Fourth day (Mon, Week 2):
 - 1. Second round of customer interviews.
 - 2. As with preceding Wed, no normal lecture.

- **D**. Fourth day (Mon, Week 2):
 - 1. Second round of customer interviews.
 - 2. As with preceding Wed, no normal lecture.
 - 3. Precise schedule TBA.

E. Week 3 and beyond.

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1. Mostly normal lectures.

- E. Week 3 and beyond.
 - 1. Mostly normal lectures.
 - 2. Lab meetings as described in syllabus.

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Syllabus

Syllabus

• Instructor

Syllabus

• Instructor

Gene Fisher

14-210, gfisher@calpoly.edu

Syllabus

• Instructor

Gene Fisher 14-210, gfisher@calpoly.edu

Office Hrs: WF 4-5, Tu 9-11, by appt

Syllabus, cont'd

• Course Objectives

Syllabus, cont'd

- Course Objectives
- Class Materials
- Course Objectives
- Class Materials
- Activities

- Course Objectives
- Class Materials
- Activities
- Evaluations

- Course Objectives
- Class Materials
- Activities
- Evaluations
- Bi-Weekly Activity Reports

• How to Submit Project Work

• How to Submit Project Work

• Team Work

- How to Submit Project Work
- Team Work
- Computer Work

- How to Submit Project Work
- Team Work
- Computer Work
- Lecture, Lab, Milestone Scheduling

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• Theme is classroom software.

- Theme is classroom software.
- Replacements for PolyLearn products.

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- The projects are:

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- The projects are:
 - 1. Grader

- Theme is classroom software.
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- The projects are:
 - 1. Grader
 - 2. Test Tool

- Theme is classroom software.
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- The projects are:
 - 1. Grader
 - 2. Test Tool
 - 3. Electric Classroom

- Theme is classroom software.
- Replacements for PolyLearn products.
- The projects are:
 - 1. Grader
 - 2. Test Tool
 - 3. Electric Classroom
 - 4. Class Scheduler

- Theme is classroom software.
- Replacements for PolyLearn products.
- The projects are:
 - 1. Grader
 - 2. Test Tool
 - 3. Electric Classroom
 - 4. Class Scheduler
 - 5. CS Tutor

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• Due: 2nd week, 11:59:59PM Wednesday

- **Due:** 2nd week, *11:59:59PM Wednesday*
- Tasks:

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- Tasks:
 - 1. Organize team

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 - 4. Prepare week 2 interview questions

• **Due:** 2nd week, *11:59:59PM Wednesday*

• Tasks:

- 1. Organize team
- 2. Brainstorm about tool features
- 3. Look for related tools
- 4. Prepare week 2 interview questions
- 5. Do rough draft Section 1 of requirements

1. Introduction

1. Introduction

2. Functional Requirements

- **1.** Introduction
- 2. Functional Requirements
- 3. Non-Functional Requirements

- **1.** Introduction
- 2. Functional Requirements
- 3. Non-Functional Requirements
- 4. Developer Overview

- **1.** Introduction
- 2. Functional Requirements
- 3. Non-Functional Requirements
- 4. Developer Overview
- **5.** Formal Specifications

- **1.** Introduction
- 2. Functional Requirements
- 3. Non-Functional Requirements
- 4. Developer Overview
- **5.** Formal Specifications
- 6. Rationale

- **1.** Introduction
- 2. Functional Requirements
- 3. Non-Functional Requirements
- 4. Developer Overview
- **5.** Formal Specifications
- 6. Rationale
- A., B. Possible Appendices ...

A. The *disciplined* creation of software.

A. The *disciplined* creation of software.

B. Principles of scientific problem solving applied.

A. The *disciplined* creation of software.

B. Principles of scientific problem solving applied.

1. Define problem before solution.
III. What is software engineering?

- A. The *disciplined* creation of software.
- **B**. Principles of scientific problem solving applied.
 - 1. Define problem before solution.
 - 2. "Divide and conquer".

What is SE, cont'd

C. Principles of engineering are applied.

What is SE, cont'd

- **C**. Principles of engineering are applied.
 - 1. Using formal mathematics.

What is SE, cont'd

- **C**. Principles of engineering are applied.
 - 1. Using formal mathematics.
 - 2. Formally verifying solution.

A. Three broad categories:

- A. Three broad categories:
 - 1. End-user software

- A. Three broad categories:
 - 1. End-user software
 - 2. System software

- A. Three broad categories:
 - 1. End-user software
 - 2. System software
 - 3. *Embedded software*

B. Two other categories based on clientele:

- **B**. Two other categories based on clientele.
 - 1. Off-the-shelf, or open market

- **B**. Two other categories based on clientele.
 - 1. Off-the-shelf, or open market
 - 2. *Custom*, or *bespoke*

- **B**. Two other categories based on clientele.
 - 1. Off-the-shelf, or open market
 - 2. *Custom*, or *bespoke*

C. In 308, we build *custom end-user* software.

V. The people involved with software.

- A. The following are software "stakeholders":
 - 1. end users
 - 2. customers
 - 3. domain experts
 - 4. analysts

Software people, cont'd

- 5. implementors
- 6. testers
- 7. managers
- 8. visionaries
- 9. maintainers and operators

10. other interested parties

Software people, cont'd

- **B**. First four groups work together.
- **C**. Frequently, implementation team does not participate in the requirements spec.

Software people, cont'd

- D. In 308, you are primarily analysts, secondarily domain experts and end users.
- E. Program design and imple'n happens in 309.

VI. The software development process.

VI. The software development process.

A. Proper engineering uses an orderly process.

VI. The software development process.

- A. Proper engineering uses an orderly process.
- **B**. Figure 1 depicts major steps.

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Figure 1: Major phases of SE process.

C. The Analyze step addresses requirements.

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 - 1. Acquire and organize functional requirements of human users.

- C. The Analyze step addresses requirements.
 - 1. Acquire and organize functional requirements of human users.
 - 2. Involves considerable human-to-human communication.

D. The **Specify** step involves formal modeling of requirements.

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 - 1. Model can be mechanically analyzed.

- **D**. The **Specify** step involves formal modeling of requirements.
 - 1. Model can be mechanically analyzed.
 - 2. Checked for completeness and consistency.

E. The **Design** step involves organizing major software components.

- E. The **Design** step involves organizing major software components.
 - 1. Initial design derived from spec model.

- **E**. The **Design** step involves organizing major software components.
 - 1. Initial design derived from spec model.
 - 2. Refined into software architecture.

F. The Implement step fills in operational details.

F. The **Implement** step fills in operational details.

1. Data structure details are determined.

- F. The Implement step fills in operational details.
 - 1. Data structure details are determined.
 - 2. Code for methods is implemented.

G. Noteworthy process considerations.

- G. Noteworthy process considerations.
 - 1. "Ideally", steps completed in order.

- G. Noteworthy process considerations.
 - 1. "Ideally", steps completed in order.
 - a. Figure 1 seen as a "waterfall chart".
- G. Noteworthy process considerations.
 - 1. "Ideally", steps completed in order.
 - a. Figure 1 seen as a "waterfall chart".
 - b. Information only flows down.

2. An "ideal" waterfall is rarely possible.

2. An "ideal" waterfall is rarely possible.

a. Water sometimes flows up.

2. An "ideal" waterfall is rarely possible.

a. Water sometimes flows up.

b. Need feed-back from lower to higher steps.

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Figure 1: Updated SE process.

3. In the 308/309 process:

3. In the 308/309 process:

a. Much feedback between Analyze & Specify

- 3. In the 308/309 process:
 - a. Much feedback between Analyze & Specify
 - b. Much feedback between **Design & Imple**

- 3. In the 308/309 process:
 - a. Much feedback between Analyze & Specify
 - b. Much feedback between **Design & Imple**
 - c. Feedback from Design back up is limited.

H. Viewing process as problem solving:

- H. Viewing process as problem solving:
 - 1. Requirements & specification are *problem statement*

- H. Viewing process as problem solving:
 - 1. Requirements & specification are *problem statement*
 - 2. Design & implementation are *problem solution*

Process as problem solving, cont'd



A. Figure 1 shows *ordered* process steps.

- A. Figure 1 shows ordered process steps.
- B. Even with feedback, overall order isAnalyze, Specify, Design, Implement.

- A. Figure 1 shows *ordered* process steps.
- B. Even with feedback, overall order isAnalyze, Specify, Design, Implement.
- **C**. There are other steps that happen continuously, or "pervasively", throughout process:

D. The pervasive steps of the process are:

1. Manage

- 1. Manage
- 2. Configure

- 1. Manage
- 2. Configure
- 3. Test

- 1. Manage
- 2. Configure
- **3. Test**
- 4. Document

- 1. Manage
- 2. Configure
- 3. Test
- 4. Document
- 5. Reuse

E. The **Manage** step entails management of people involved in the process.

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 - 1. Project meetings are scheduled at regular intervals.

- E. The Manage step entails management of people involved in the process.
 - 1. Project meetings are scheduled at regular intervals.
 - 2. Project supervisors oversee and evaluate the work of their subordinates.

F. The **Configure** step entails organization and management of software artifacts.

- **F.** The **Configure** step entails organization and management of software artifacts.
 - 1. Supported by version control tools.

- **F.** The **Configure** step entails organization and management of software artifacts.
 - 1. Supported by version control tools.
 - 2. The tools manage a software repository.

G. The **Test** step ensures artifacts meet measurable standards.

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 - 1. Testing requirements involves careful human inspection.

- G. The **Test** step ensures artifacts meet measurable standards.
 - 1. Testing requirements involves careful human inspection.
 - 2. Testing spec and design involves formal analysis.

- G. The **Test** step ensures artifacts meet measurable standards.
 - 1. Testing requirements involves careful human inspection.
 - 2. Testing spec and design involves formal analysis.
 - **3**. Testing implementation involves formal functional testing.

H. The **Document** step produces documents suitable for everyone involved.

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 - 1. Requirements spec document.

- H. The **Document** step produces documents suitable for everyone involved.
 - 1. Requirements spec document.
 - 2. Maintenance documentation.
- H. The **Document** step produces documents suitable for everyone involved.
 - 1. Requirements spec document.
 - 2. Maintenance documentation.
 - 3. Project reports.

- H. The **Document** step produces documents suitable for everyone involved.
 - 1. Requirements spec document.
 - 2. Maintenance documentation.
 - 3. Project reports.
 - 4. End user manuals and tutorials.

I. The **Reuse** step evaluates existing artifacts to determine if they can be reused.

- I. The **Reuse** step evaluates existing artifacts to determine if they can be reused.
 - 1. Reuse from libraries is normal.

- I. The **Reuse** step evaluates existing artifacts to determine if they can be reused.
 - 1. Reuse from libraries is normal.
 - 2. Reuse of other artifacts involves refining and adapting.

J. Important characteristics of pervasive steps.

- J. Important characteristics of pervasive steps:
 - 1. May be performed *during* ordered steps.

- J. Important characteristics of pervasive steps.
 - 1. May be performed *during* ordered steps.
 - 2. May be regularly scheduled.

A. 308/309 process considered *traditional*.

- A. 308/309 process considered *traditional*.
- **B**. Particularly the production of a substantial requirements document.

- A. 308/309 process considered *traditional*.
- **B**. Particularly the production of a substantial requirements document.
- **C**. More incremental is *agile development*.



Traditional versus agile, cont'd

D. In agile deveopment, or *extreme programming*:

Traditional versus agile, cont'd

D. In agile deveopment, or *extreme programming*:

1. Customers and implementors work very closely together.

Traditional versus agile, cont'd

D. In agile deveopment, or *extreme programming*:

- 1. Customers and implementors work very closely together.
- 2. Traditional steps of **specification** & **design** replaced by "refactoring".

A. Precisely specify need.

A. Precisely specify need.

B. In a requirements specification document.

- A. Precisely specify need.
- B. In a requirements specification document.
- **C**. Informal sections of document are *understandable to everyone*.

- A. Precisely specify need.
- B. In a requirements specification document.
- **C**. Informal sections of document are *understandable to everyone*.
- D. Formal sections precise enough to be a *contractual instrument*.

X. Importance of careful analysis.

- A. We must have a precise understanding of exactly what user needs are.
- **B**. A seemingly obvious idea.
- **C**. Lure of technology may lead to insufficient time spent on requirements.

Importance of analysis, cont'd

- D. Organizations learn that hastily-acquired systems can cause problems.
- E. Companies find insubstantial markets for their software products.
- F. Nearly universal agreement that thorough requirements analysis is important.

XI. Patience is required.

- A. Things may seem obvious.
- **B**. Many think they have a clear idea.
- C. Everyone may not have *same* idea.
- D. Precise analysis helps everyone agree.

XII. Major phases of requirements specification

- A. End-user scenarios.
 - 1. Language used is English and pictures.
 - 2. Primary audience is customers, end users.
 - 3. Much user consultation required.

Major phases, cont'd

- B. Formal model specification.
 - 1. Formal spec language is used.
 - 2. Primary audience is system design/implementation team.
 - 3. Final version is a *very* formal.

XIII. Details of user consultations

- A. Critically important to involve end-users in requirements process.
- **B**. Success is far more likely.
- **C**. Many serious failures have resulted when end users are neglected.

XIV. Activities of user consultation

- A. User interviews.
- B. User interface scenarios.
- C. User questionnaires or surveys.
- D. Visits to other similar installations.
- E. Rapid system prototypes.

XV. Interview techniques

- A. Minimize computer jargon.
- B. Specialize questions to each user.
- **C**. Use common sense -- be prepared, polite, succinct, non-threatening, diplomatic, empathetic.

XVI. User interface scenarios

- A. Provide users with a concrete view.
- B. Premise: "Suppose the system existed already, what would it look like?"
 - 1. Define precisely what user sees.
 - 2. Screens, commands, data formats, and all other user-visible aspects of operation.

XVII. Rapid system prototyping

- A. Can help capture user requirements.
- **B**. Version with reduced functionality.
- **C**. Figure 2 shows two views or prototyping.

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a. As explicit process step

b. As multiple passes

Prototyping, cont'd

D. In 308/309, we'll do both styles

- We'll do a bit of GUI prototyping in 308, as in Figure 2b.
- Overall, the 309 product can be considered an operational prototype, as in Figure 2a.

XVIII. Establishing genuine user needs

- A. Quite critical.
- **B**. Plenty of software has been built without sufficiently demonstrated need.
- **C**. Forthright analyst should be prepared to say to customers "You don't need new software"
- D. Marketing analysts must be prepared to recognize insubstantial market.

XIX. Other important aspects

- A. Identification of personnel.
- B. Overview of current and proposed operations.
- C. Analysis of relevant existing systems.
- D. Impact analysis.

XX. Examples of requirements specification
A. Concrete example similar in size and scope to your 308 projects.

- A. Concrete example similar in size and scope to your 308 projects.
- **B**. Example presented in phases corresponding to milestones.

- A. Concrete example similar in size and scope to your 308 projects.
- **B**. Example presented in phases corresponding to milestones.
- **C**. First example covers Milestone 1.

- A. Concrete example similar in size and scope to your 308 projects.
- **B**. Example presented in phases corresponding to milestones.
- **C**. First example covers Milestone 1.
- D. We'll go over in detail.

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• Due second week, check in by 11:59PM Wed.

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- Tasks:

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- Tasks:
 - a. Team duties

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- Tasks:
 - a. Team duties
 - b. Brainstorming

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 - c. Tools search

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 - c. Tools search
 - d. Questions for week 2 customer interview

- Due second week, check in by 11:59PM Wed
- Tasks:
 - a. Team duties
 - b. Brainstorming
 - c. Tools search
 - d. Questions for week 2 customer interview
 - e. Rough draft of Section 1

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Section 1: Introduction

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• Initial paragraphs are executive summary.

Section 1: Introduction

- Initial paragraphs are executive summary.
- Use present tense, third person, active voice.

Section 1: Introduction

- Initial paragraphs are executive summary.
- Use present tense, third person, active voice.
- Use Calendar Tool example as overall guide.

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Section 1.1: Problem Statement

Section 1.1: Problem Statement

• Succinct presentation of problem(s) to be solved.

Section 1.1: Problem Statement

- Succinct presentation of problem(s) to be solved.
- You may (or may not) include the problem of providing a pedagogical example.

• Description of all people involved.

- Description of all people involved.
- For M1, focus on end user categories.

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- E.g., for Calendar Tool categories are:

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- Description of all people involved.
- For M1, focus on end user categories.
- E.g., for Calendar Tool categories are: *o* registered users
 - *o* group leaders

- Description of all people involved.
- For M1, focus on end user categories.
- E.g., for Calendar Tool categories are:
 o registered users
 o group leaders
 o master admins

- Description of all people involved.
- For M1, focus on end user categories.
- E.g., for Calendar Tool categories are: *o* registered users *o* group leaders *o* master admins *o* unregistered users

• Environment in which tool is used.

- Environment in which tool is used.
- Describe before and after proposed system is installed.

- Environment in which tool is used.
- Describe before and after proposed system is installed.
- Consider if proposed system must interface with existing systems.

• Positive, negative impacts in proposed setting.

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- E.g., for Calendar Tool:

- Positive, negative impacts in proposed setting.
- E.g., for Calendar Tool:

o Positive: increased convenience and efficiency.

- Positive, negative impacts in proposed setting.
- E.g., for Calendar Tool:

o Positive: increased convenience and efficiency.

• Negative: decreased privacy, potential disruption of business.
• Other software with similar functionality.

- Other software with similar functionality.
- Consider:

- Other software with similar functionality.
- Consider:
 - *o* What is good about them.

- Other software with similar functionality.
- Consider:
 - *o* What is good about them.
 - *o* What is bad.

- Other software with similar functionality.
- Consider:
 - *o* What is good about them.
 - *o* What is bad.
 - *o* What is missing.

SOP Volume 1 Project Directory Structure



• Each project member (including librarian) has her/his own *work* directory.

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- There is a master *projects* directory maintained by the project librarian.

- Each project member (including librarian) has her/his own *work* directory.
- There is a master *projects* directory maintained by the project librarian.
- See Figure 2 in handout.

• Changes originate in individual work directories.

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- Team members checkin their work using *svn add* and *svn commit*.

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- Team members checkin their work using *svn add* and *svn commit*.
- Team members checkout colleagues' work using *svn update*.

- Changes originate in individual work directories.
- Team members checkin their work using *svn add* and *svn commit*.
- Team members checkout colleagues' work using *svn update*.
- Librarian releases to project directory using *svn update*.

• Check in happens at least weekly.

- Check in happens at least weekly.
- Individuals check in their work.

- Check in happens at least weekly.
- Individuals check in their work.
- Librarian "releases" to public project directory.

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• Exactly one member owns each file.

- Exactly one member owns each file.
- Owner has check in authority.

- Exactly one member owns each file.
- Owner has check in authority.
- Other members check out at will.

- Exactly one member owns each file.
- Owner has check in authority.
- Other members check out at will.
- Ownership recorded in file administration/ work-breakdown.html

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SVN Basics

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• SVN is "Subversion" version control tool.

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- SVN is "Subversion" version control tool.
- It maintains a version *repository* that records the history of a project's files.

SVN Basics

- SVN is "Subversion" version control tool.
- It maintains a version *repository* that records the history of a project's files.
- Members of a project team each maintain an individual *working* directory.

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SVN Basics, cont'd

• There are two fundamental operations of any version control system:

• There are two fundamental operations of any version control system:

o file *check in*, from a individual working directory to the repository

• There are two fundamental operations of any version control system:

o file *check in*, from a individual working directory to the repository

o file *check out*, from the repository to a working directory

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SVN Basics, cont'd

• In SVN, check in is accomplished using the *svn add* and *svn commit* commands.

- In SVN, check in is accomplished using the *svn add* and *svn commit* commands.
- Check out is done most frequently with the *svn update* command.
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SVN Basics, cont'd

• Other useful SVN commands include:

Other useful SVN commands include: *o* removing unnecessary files

Other useful SVN commands include:
 o removing unnecessary files
 o checking file status

Other useful SVN commands include:
 o removing unnecessary files
 o checking file status
 o controlling which files are put in repository

Other useful SVN commands include:

 o removing unnecessary files
 o checking file status
 o controlling which files are put in repository
 o comparing past versions

- Other useful SVN commands include: *o* removing unnecessary files *o* checking file status *o* controlling which files are put in repository *o* comparing past versions
- SVN basics handout covers details.

1. Initial library setup

Done by librarian one time only.

2. Initial project checkout

cd
mkdir work
cd work
svn checkout file:///home/librarian/
your-project/projects/SVN/trunk/your-project

Performed one time only.

3. Checkin new work

cd ~/work/your-project/...
create some-file
svn add some-file
svn commit -m "log message" some-file

Performed the first time you check in a file.

4. Checkin revised work

cd ~/work/your-project/...
edit some-file
svn commit -m "log message" some-file

Performed every time you revise a file.

5. Checkout team members' work

cd ~/work/*your-project* svn update

Performed to get your teammates' latest work.

6. Release (by librarian) of team work

cd ~librarian/projects/work/your-project
svn update

Performed by librarian to hand in group's work.

7. Removing previous checked in files

To remove file named "*X*" from repository:

svn remove -f X svn commit -m "log message"

Performed to remove a file from the repository.

8. Viewing status

cd ~/work/*your-project* svn status -u

Produces file list with the following status codes:

Code Meaning Modified file, i.e., you've made some Μ changes and need to commit the file. 9 Unknown file, need to add and commit it. UNIX rm'd file wihtout svn remove.

Meaning Code A Added file via 'svn add', needs to be committed. R Removed file via 'svn remove', needs to be committed. Conflict exists (see below for details). C

• If '*' appears, team member has made changes.

• If both 'M' and '*', conflict exists -- see below.

9. Differencing Modified Files

For any file *X*,

svn diff X

diffs working and repository copies.

10. Viewing a log report

For any file X,
 svn log X
or for an entire directory recursively, just
 svn log

11. Undoing Working Changes

For added or removed file X, svn revert X undoes add or remove.

Also erases local uncommitted changes.

12. Dealing with a Conflict

For conflicting file X,

mv X X.sav svn update X

Then compare X with X.sav to see how to deal with the differences.

13. Telling svn to ignore certain files

In the directory where the files to be ignored reside, add file names into .svnignore file. Then

svn propset svn:ignore -F .svnignore .
svn commit -m "Ignored files ..."

14. Connecting to a SVN server remotely

- Install svn and ssh, if necessary.
- Run

svn checkout svn+ssh://id@unix3/home/librarian/
 your-project/projects/SVN/trunk/your-project

- Use command line or GUI client.
- See Lab Notes 3 for more details.